

COMMONWEALTH OF PENNSYLVANIA

PUBLIC UTILITY COMMISSION

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 :
Stephanie Crayton v. PPL Electric : Docket No.
Utilities Corporation : C-2010-2163631
 Billing Dispute. :
 :
 Initial Telephonic Hearing :
 :
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Pages 1 through 39 Hearing Room No. 2, Robing Room
 Commonwealth Keystone Building
 Harrisburg, Pennsylvania

Monday, February 28, 2011

Met, pursuant to notice, at 10:12 a.m.

BEFORE:

DAVID A. SALAPA, Administrative Law Judge

APPEARANCES:

STEPHANIE ANN CRAYTON
 460 East Central Avenue
 South Williamsport, Pennsylvania 17702
 (Pro Se)

KIMBERLY G. KRUKA, Esquire
 Gross McGinley
 33 South Seventh Street
 P.O. Box 4060
 Allentown, Pennsylvania 18105-4060
 (For PPL Electric Utilities Corporation)

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 Camp Hill, Pennsylvania 17011

WITNESS INDEX

2	<u>WITNESSES</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
3	Stephanie Crayton	6	--	24	--
4	(By the Judge)	6	--	24	--
5	(By Ms. Krupka)	--	20	--	--
6	Sherry Shaffer	26	--	--	--
7	(By Ms. Krupka)	26	--	--	--
8	Stephanie Crayton	35	--	--	--
9	(By the Judge)	35	--	--	--
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EXHIBIT INDEX

2	<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
3	<u>Complainant's</u>		
4	No. 1 (electric bill)	13	20
5	No. 2 (1/11/10 letter)	13	20
6	No. 3 (2/4/10 letter)	14	20
7	No. 4 (diagnosis of asthma)	14	20
8	No. 5 (ophthalmology exam form)	15	20
9	No. 6 (invoice, Engler's Pest Control)	15	20
10	No. 7 (estimate, Summerson's General Contracting)	16	20
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12	No. 8 (Complainant's attorney)	17	20
13	No. 9 (11/19/09 letter)	17	20
14	No. 10 (6/12/09 and 7/10/09 letters)	18	20
15			
16			
17	<u>PPL</u>		
18	No. 2 (customer contact list)	29	34
19			
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