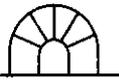


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\*Also admitted in NY  
\*Also admitted in NJ  
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\*Also admitted in MA

March 24, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

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MAR 24 2011

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RE: Serena Saunders v PPL Electric Utilities Corporation**  
**No. F-2011-2231215**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Serena Saunders (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
Virginia N. Quinones (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SERENA SAUNDERS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2231215

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Serena Saunders.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").

3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant have acknowledged satisfaction to PPL:

(a) Complainant, Serena Saunders, and Respondent, PPL, agree that beginning with the bill due April 4, 2011, Complainant will pay her monthly budget bill (currently \$172) plus \$16 per month towards arrearages, until all arrearages are paid in full.

(b) PPL has referred Complainant for the OnTrack Program.

(c) Complainant withdraws her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant object or disagree with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: March 24, 2011  
at Allentown, Pennsylvania

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MAR 24 2011

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SERENA SAUNDERS,

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Respondent.

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SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF SERENA SAUNDERS is mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 24<sup>th</sup> day of March 2011.

SERENA SAUNDERS  
2445 WALNUT ST, APT B  
HARRISBURG PA 17103

GROSS McGINLEY, LLP

By:   
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071  
Counsel for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105