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March 28, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Yvette R. Schley v. UGI Utilities, Inc.
Complaint Docket No. C-2010-2152552

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

UGI has agreed to waive the Reconnection Fee and the Security Deposit for the reconnection of Complainant's gas service currently scheduled for March 29, 2011. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Yvette R. Schley
5 New Dorwart Street, Apt 3
Lancaster, PA 17603

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