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March 28, 2011

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

17 P.U.C.  
SECRETARY'S BUREAU

**RE: Margaret Katz and Alan Katz for Michael Katz v PPL Electric Utilities Corporation No. F-2010-2211384**

**Exceptions to February 17, 2011 Initial Decision**  
**Sustaining Preliminary Objection and Dismissing Complaint**

**(Received by Certified Mail on March 22, 2011)**

We (**Margaret Katz** and **Alan Katz** for **Michael Katz**) take exception to the following parts on the decision written by **Administrative Law Judge David A. Salapa**.

1) The decision defines **Margaret Katz** and **Alan Katz** as the Complainants and **Michael Katz** as the Customer of Record. We contend the Complainants and Customer of Record **are one and the same**. In fact, it was the mistake of **Pennsylvania Power and Light Electric Utilities Corporation** from the very beginning to designate Michael Katz as the customer and take Margaret Katz off the account. This is what caused Ms. Katz numerous problems for nearly four years and is what lies at the heart of our complaint.

2) **From the June 17, 2010 letter to PPL -- page 2, 2nd paragraph:**

*Two years after Michael had moved to his current residence on Airport Road, Alan discovered from Michael's Caseworker that his electric bill had accumulated to over \$2,500! When Alan inquired as to how Michael's bill could get so huge, without PPL contacting me or at the very least, sending a 10-Day Shut-Off Notice to Michael, **he was told it was because my husband had great credit!***

This clearly is an acknowledgment by PPL Customer Service that the individual residing at 5 Wakefield Court, Monroe Township, NJ 08831 **was regarded as the customer of record** long after PPL chose to mail the bill solely to Michael Katz at 3350 Airport Road-#56, Allentown, PA 18109.

3) The decision states that Ms. Katz does not own the property -- the fact is, **Ms. Katz did own the property where Michael resided** until he recently moved on February 28, 2011. It's important to understand that Ms. Katz owned the property and pays Michael's bills because **he is disabled** -- he has been diagnosed as having **Aspergers Syndrome** and is unable to get or maintain a job.

Given the exceptions noted here, we request that the decision to sustain the motion to dismiss by the **Respondent** be reversed and that our Formal Complaint against **PPL** be allowed to move forward to a **Formal Hearing before the Pennsylvania Public Utilities Commission**.

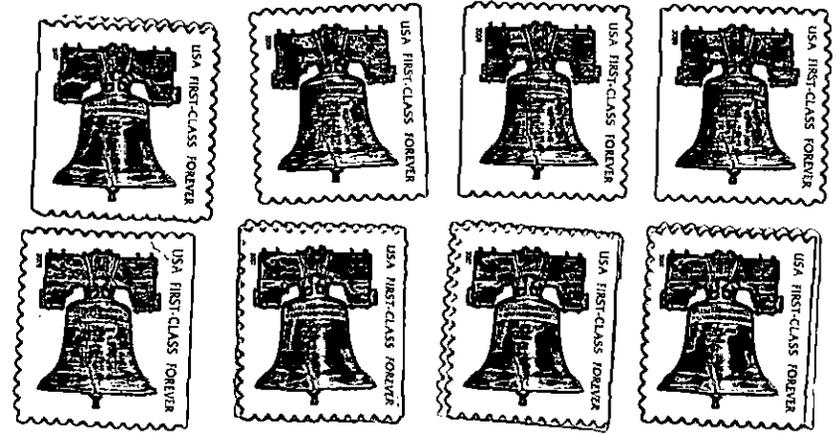
Sincerely,



**Alan Katz for Margaret Katz**  
P.O. Box 6402  
Monroe Township, NJ 08831  
413-824-9658

- Original and nine copies mailed to: **Rosemary Chiavetta**, Secretary, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- Copies mailed to: **The Office of Special Assistants**, 3rd Floor, Keystone Building, 400 North Street, Harrisburg, PA and **Kimberly G. Krupka**, Gross-McGinley, 33 South Seventh Street, P.O. Box 4060, Allentown, PA 18105-4060.

Al Katz  
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