

VIA OVERNIGHT MAIL

March 30, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

RECEIVED

MAR 30 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: ***George R. Phillips v. Aqua Pennsylvania, Inc.***
PUC Docket No. C-2010-2156801

Dear Secretary Chiavetta:

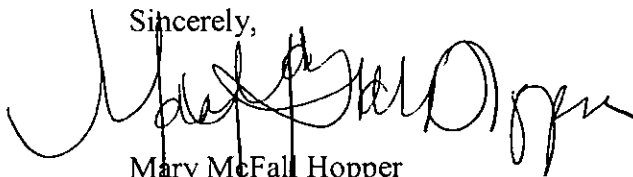
Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Aqua Pennsylvania, Inc.

This letter shall serve as a certification pursuant to 52 Pa. Code §5.24(b)(2) that Complainant has acknowledge to Aqua that the Complainant no longer wished to pursue the complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Please acknowledge receipt of this filing by date stamping the extra copy of this letter and returning it to me in the self-addressed stamped envelope that is enclosed.

Sincerely,



Mary McFall Hopper
Regulatory Counsel
(610) 645-1170

cc: George R. Phillips
Administrative Law Judge Angela T. Jones

From: (610) 645-1066
Kelly Ann Burns
Aqua
762 West Lancaster Avenue

Bryn Mawr, PA 19010

Origin ID: WAYA



Ship Date: 30MAR11
ActWgt: 0.1 LB
CAD: 100061330/NET3130

Delivery Address Bar Code

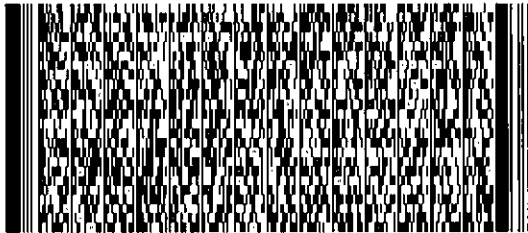


SHIP TO: (717) 772-7777 **BILL SENDER**
Rosemary Chiavetta, Secretary
PA Public Utility Commission
400 NORTH ST
COMMONWEALTH KEYSTONE BLDG
HARRISBURG, PA 17120

Ref # 875831 PSC PSW
Invoice # 11-311
PO #
Dept # 11-311

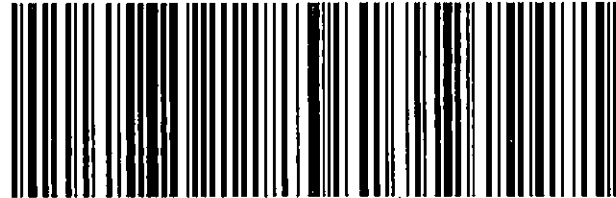
THU - 31 MAR A1
STANDARD OVERNIGHT

TRK# 7969 2968 4476
0201



ZN MDTA

17120
PA-US
MDT



50DG3/26A8/7EFB

After printing this label:

1. Use the 'Print' button on this page to print your label to your laser or inkjet printer.
2. Fold the printed page along the horizontal line.
3. Place label in shipping pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.

Warning: Use only the printed original label for shipping. Using a photocopy of this label for shipping purposes is fraudulent and could result in additional billing charges, along with the cancellation of your FedEx account number.

Use of this system constitutes your agreement to the service conditions in the current FedEx Service Guide, available on fedex.com. FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$500, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see current FedEx Service Guide.