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April 6, 2011

**VIA HAND DELIVERY**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor (filing room)  
PO Box 3265  
Harrisburg, PA 17105-3265

RECEIVED  
2011 APR -6 PM 3:42  
PA PUC  
SECRETARY'S BUREAU

Re: Lorene Travis v. Verizon Pennsylvania Inc.; Docket No. C-2010-2163664;  
**CERTIFICATE OF SATISFACTION**

Dear Secretary McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. has satisfied the Formal Complaint filed at Docket No. C-2010-2163664. Unless Ms. Travis files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. C-2010-2163664 should be withdrawn and the Commission's file closed.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Regards,

Steven K. Haas  
Counsel for Verizon Pennsylvania Inc.

SKH/das  
Enclosures

cc: Honorable Mary D. Long  
Lorene Travis

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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LORENE TRAVIS,

Complainant

v.

VERIZON PENNSYLVANIA INC.,

Respondent

Docket No. C-2010-2163664

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**CERTIFICATE OF SATISFACTION**

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I, Steven K. Haas, an attorney with Hawke McKeon & Sniscak LLP, representing Verizon Pennsylvania Inc. in this matter, hereby certify that the above-captioned Formal Complaint filed on March 5, 2010, by Lorene Travis with the Pennsylvania Public Utility Commission against Verizon Pennsylvania Inc., and docketed at Complaint Docket No. C-2010-2163664, has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code § 5.24(b). Unless Ms. Travis files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2163664 shall be withdrawn and the Commission's file closed. Verizon PA reserves the right to file an Answer in the event Ms. Travis files an objection.



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*Counsel for Verizon Pennsylvania Inc.*

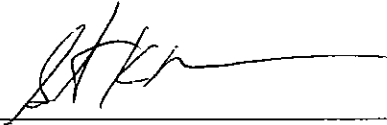
DATED: April 6, 2011

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

**SERVICE BY FIRST CLASS MAIL:**

Lorene Travis  
111 Schenley Manor Drive  
Pittsburgh, PA 15201



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Steven K. Haas

Dated this 6<sup>th</sup> day of April, 2011.

PA P.U.C.  
SECRETARY'S BUREAU

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