

Appendix F

PEOPLES NATURAL GAS COMPANY LLC

**RATES AND RULES
GOVERNING THE
FURNISHING OF
NATURAL GAS SERVICE
TO RETAIL
GAS CUSTOMERS**

Purchase of Receivables Program

ISSUED: December 31, 2011
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NOTICE

This tariff makes changes to existing rates.
(See page 2)

LIST OF CHANGES

- Page 19 Discontinuance and Termination of Service -- provisions modified.
- Page 19 Termination of Ratepayer's Contract -- provision modified.
- Page 21 Residential and Commercial Ratepayers -- modification to late payment charge applicability.
- Page 22 Industrial Ratepayers -- modification to late payment charge applicability.
- Page 30 Selection of NGS (d) -- modification regarding confirmation letter language.
- Page 46 Rate GS-T, Late Payment charge -- modification to late payment charge applicability.
- Page 57 Rate T, Late-Payment Charge -- modification to late payment charge applicability.

RULES AND REGULATIONS**4. CONNECTIONS FOR SERVICE - EXTENSION OF FACILITIES (continued)**

The ratepayer shall pay the Company for any repairs to or any loss of the Company's property on the premises when such repairs are necessitated, or loss occasioned, by negligence on the part of the ratepayer or failure to comply with the rules and regulations under which service is furnished.

5. DISCONTINUANCE AND TERMINATION OF SERVICE

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The authorized agents of the Company shall at all reasonable times have free access to the premises of the ratepayer with the right to shut off the gas and remove its property from the premises for any of the following reasons: failure to permit access to meters, service connections or other property of the Company for the purpose of replacement, maintenance, repair or meter reading; nonpayment of any undisputed delinquent bills due for existing or any previous service; tampering with the meter or connections; fraudulent representation in relation to the consumption of gas; removal of applicant from the premises; selling or delivering gas to other occupants of the premises without application to the Company; failure to make or increase any deposit; failure to provide a guarantee of payment or establish credit; want of supply or waste of gas from ratepayer's lines or appliances; failure to comply with amortization or settlement agreements; and failure to comply with or violation of Tariff Rules and Regulations. However, service may not be discontinued or terminated under any circumstances except under Commission Regulations or PA Statute in effect and applicable at the time of such contemplated discontinuance.

The Company may immediately terminate service for any of the following actions by the customer: unauthorized use of the service delivered on or about the affected dwelling; fraud or material misrepresentation of the customer's identity for the purpose of obtaining service; tampering with meters or other public utility's equipment; or violating tariff provisions on file with the Commission so as to endanger the safety of a person or the integrity of the public utility's delivery system. Upon termination for such reasons, the Company will make a good faith attempt to provide a post termination notice to the customer or a responsible person at the affected premises, and, in the case of a single meter, multiunit dwelling, the Company will conspicuously post the notice at the dwelling, including in common areas when possible.

Unless otherwise authorized by the Commission, after November 30 and before April 1, the Company will not terminate service to customers with household incomes at or below the qualifying level as determined by Commission regulation of PA Statute

The Company may terminate service for nonpayment of billings for service provided under this tariff or for NGS supply charges purchased by the Company under the purchase of receivables provisions set forth in Rate SBS of the Company's Supplier Tariff.

If service is terminated, the same ratepayer, whether an applicant or ratepayer as defined in the Commission's regulations or PA Statutes, shall pay a reasonable turn-on fee for resumption of service at the same address after termination. The turn-on fee for Residential ratepayers is \$50. The turn-on fee for Commercial ratepayers is \$80. The turn-on fee for Industrial ratepayers shall be an amount equal to the customer charge for each month of the intervening period since service was terminated.

For requests for discontinuance of service the Company shall determine whether the ratepayer is requesting discontinuance of service at their current location or discontinuance of supply from their current NGS. If the ratepayer requests to discontinue supply service, the Company shall refer the ratepayer to such NGS.

6. TERMINATION OF RATEPAYER'S CONTRACT

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In case an execution shall be issued against a ratepayer, or in case the premises described or referred to in the contract as the place at which gas is to be delivered or consumed, or the personal property upon said premises shall be levied upon under execution, or in case of any acts of assignment, filing of involuntary or voluntary petitions in bankruptcy, or any action in court for the reorganization of any corporation, partnership, or other ratepayer, the contract, at the option of the Company, shall cease and terminate, and all claims for retail or transportation service previously provided or amounts purchased from a NGS through the POR purchase of receivables provisions set forth in Rate SBS of the Company's Supplier Tariff shall become forthwith due and payable without notice from said Company to the extent permissible under applicable bankruptcy statutes and Commission regulations.

RULES AND REGULATIONS**10. BILLING AND PAYMENT (continued)**Allocation of Payments

Under billing option (1), the following order for the application of partial payments shall apply to all residential ratepayers and to non-residential ratepayers unless the contract between the non-residential ratepayer and the NGS provides for a different method:

- a. Payment agreement for pre-existing balance or pre-existing balance;
- b. Current Company charges;
- c. NGS charges;
- d. Non-basic service charges;
- e. Hardship energy fund contribution.

Residential and Commercial Ratepayers

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Bills will be rendered and be payable once each month. The Company may read any meter once each month, but ordinarily it will read meters of residential and commercial ratepayers once every two months. As to any ratepayer whose meter is read once every two months, the volumes consumed for the first month of each bimonthly meter reading period shall be determined by estimation, on the basis of the ratepayer's previous service, adjusted for weather conditions, and the volumes consumed for the second month of each bimonthly meter reading period shall be determined by subtracting the first month's estimated volumes from the total actual volumes consumed or delivered for the bimonthly period as shown by the meter. The bill for each month shall be the result of applying to the volumes consumed or delivered, the applicable rates, charges, and penalties (if any) set forth in this tariff.

Upon request, the Company will supply any ratepayer with a card form upon which he may record his meter reading at the end of the first month of each bimonthly meter reading period, and if such card is received by the Company within two days after the close of such month, the bill for such month will be computed from the meter reading shown on the card instead of by estimate. The Company will adjust estimates of bills for changes in conditions of which it has been notified in advance by a ratepayer.

A bill will be rendered to each residential and commercial ratepayer on account of each meter. Bills will be rendered as nearly as possible on the same day of every month and shall be payable upon presentation. A bill shall be deemed delinquent if it is not paid by the due date. The due date for residential and commercial ratepayers shall be twenty (20) days after the date of mailing the bill unless the Company agrees to an extension. Delinquent residential accounts shall be subject to a late-payment charge of one and one-half percent (1 ½%) per month for bills not paid within five days after the due date. Delinquent commercial accounts shall be subject to a late-payment charge of one and one-half percent (1 ½%) per month. Late-payment charges will be based on delinquent charges for services provided under this tariff or for NGS supply charges purchased by the Company under the purchase of receivables provisions set forth in Rate SBS of the Company's Supplier Tariff. Payment of bills may be made at authorized collection offices or agencies of the Company during the regular business hours thereof. Payment may be deemed to have been made on the date it is received at any such office or, if remittance is made by mail, on the date of the official U.S. Postal Service postmark.

RULES AND REGULATIONS**10. BILLING AND PAYMENT (continued)****Industrial Ratepayers**

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Bills will be rendered and be payable once each month. A bill will be rendered to each industrial account. Bills will be rendered as nearly as possible on the same day of every month and shall be payable monthly upon presentation. An industrial ratepayer's bill shall be deemed delinquent when it remains unpaid after the payment due date specified on the bill. A payment received from a ratepayer owing a previous balance shall be applied first to the previous balance and only after such previous balance has been fully paid shall any balance of the payment be applied to the current bill. Industrial accounts shall be subject to a late-payment charge of two percent (2%) per month if the bill is not paid in its entirety on or before the payment due date specified on the bill, which shall be fifteen (15) days after the date of mailing the bill. Late-payment charges will be based on delinquency charges for services provided under this tariff or for NGS supply charges purchased by the Company under the purchase of receivables provisions set forth in Rate SBS of the Company's Supplier Tariff.

Final Bill

At the time the Company receives a notice to discontinue service or transfer service from one customer to another, the Company will provide customers with the option to either have the Company read the meter or to have the disconnecting and reconnecting customer read the meter. The Company will read the meter if the two customer readings are significantly different. The Company will inform the customer that if they elect the customer meter reading and the customer fails to provide the Company with an acceptable reading in a timely manner, the Company may estimate the final meter reading. The Company will make reasonable efforts to obtain actual meter readings: (a) when the Company has insufficient data to estimate the Customer's usage; (b) when, in the case of a transfer of service, disconnect and reconnect orders are executed on different days; and (c) when the customer, at least seven days prior to the disconnect order date, specifically requests that the meter be read. The Company reserves the right to establish a Customer's usage for a final bill whenever the Company is unable to gain access to its meter on the disconnect order date. The Company will accept meter readings from customers for final bills if the customer reading is provided in a timely manner and if, upon review, the Company finds the customer reading to be reasonable and consistent with prior usage levels. Notwithstanding the foregoing, the Company may not discontinue service unless in compliance with the Rules, Regulations or Orders of the Pennsylvania Public Utility Commission pertaining thereto and in effect at the time of such discontinuation.

11. AUTHORITY OF AGENTS

No agent or employee of the Company has authority to make any promise, agreement, or representation not incorporated in its rules and regulations, and no promise, agreement, or representation shall bind the Company unless in writing, signed by an officer of the Company.

RULES AND REGULATIONS**23. SELECTION OF NGS**

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- a. When the Company receives notice that a ratepayer has elected to switch NGSs or to return to the Company's Supplier of Last Resort service, the Company shall initiate the confirmation procedure described herein. Such changes shall coincide with the start of ratepayer's billing cycle.
- b. Ratepayers can obtain information at any time on the ability to select an NGS other than the Company by contacting the Company via letter, phone, e-mail, or by visiting the Company's internet web site. The Company will also periodically mail to ratepayers information on the opportunity to choose an alternate supplier.
- c. Disclosure Requirements: If a ratepayer selects an NGS, the ratepayer should note that the NGS is required pursuant to the Commission's Customer Information Disclosure Guidelines at Docket No. M-00991249F0005, to disclose certain information to the ratepayer, including but not limited to, agreed-upon pricing in the Company's standard pricing unit, conditions of pricing availability, the length of the agreement, cancellation provisions, and the three-day right of rescission.
- d. Selection and Set-up: The ratepayer, or person or entity that is authorized to act on the ratepayer's behalf, should contact their chosen NGS to initiate the request. When a ratepayer, person or entity authorized to act on the ratepayer's behalf contacts the Company with a request, the Company will inform such party to contact the NGS directly. After the Company has received notification from the NGS of the ratepayer's request, the Company shall mail out a confirmation letter to the ratepayer by the end of the next business day after the date the Company receives notification by the NGS of the new ratepayer, asking the ratepayer to notify the Company if information in the confirmation letter is inaccurate. Such confirmation letter shall include the ratepayer's NGS, the applicable billing option, the approximate date when service from the new NGS will begin, the date that the first bill will be mailed, and notification that service may be terminated for failure to pay NGS supply charges. The confirmation letter also shall include the notice of a ten (10) day waiting period in which the request may be cancelled by the ratepayer before the change of the NGS takes place. The ten (10) day waiting period shall start on the day the confirmation letter is mailed.

Should the Company receive notification from ratepayer within the ten (10) calendar days required under the confirmation letter that ratepayer's gas service or gas supply election as described by the NGS is in error, the Company shall so notify the NGS. In case of notification by ratepayer of such error, the Company shall continue billing ratepayer under ratepayer's current billing arrangement. Should the Company receive notification from ratepayer that ratepayer's gas service or gas supply election as described by the NGS is in error, but not receive such notification within the ten (10) calendar days period, the Company shall advise the ratepayer to contact the NGS to request cancellation and if requested by ratepayer the Company will treat this as an alleged slamming complaint under Rule 24.

Should the Company receive notification by more than one NGS within a one-month period that the ratepayer has elected said NGS to supply ratepayer's natural gas, the Company shall proceed with the confirmation process using the first NGS which notifies the Company, unless the ratepayer informs the Company such NGS is in error.

RATE GS-T
GENERAL SERVICE - TRANSPORTATION

RATE TABLE

Customer Charge - The Company shall determine the annual consumption of each General Service ratepayer in order to assess the appropriate customer charge.

\$13.75	Customer Charge per month per meter for all Residential ratepayers
<u>(\$1.50)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer charge
\$12.25	Total Customer Charge per month per meter
\$13.75	Customer Charge per month per meter for Commercial Service - Small or NGDC ratepayers consuming less than 500 Mcf annually.
<u>(\$1.04)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer charge
\$12.71	Total Customer charge per month per meter
\$24.00	Customer Charge per month per meter for Commercial Service - Small or NGDC ratepayers with annual consumption equal to or greater than 500 Mcf but less than 1,000 Mcf.
<u>(\$1.04)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer charge
\$22.96	Total Customer Charge per month per meter
\$45.00	Customer Charge per month per meter for Commercial Service - Large or NGDC ratepayers with annual consumption equal to or greater than 1,000 Mcf but less than 2,500 Mcf.
<u>(\$18.65)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer charge
\$26.35	Total Customer Charge per month per meter
\$69.00	Customer Charge per month per meter for Commercial Service - Large or NGDC ratepayers with annual consumption equal to or greater than 2,500 Mcf but less than 25,000 Mcf.
<u>(\$28.60)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer charge
\$40.40	Total Customer Charge per month per meter
\$443.00	Customer Charge per month per meter for Commercial Service - Large or NGDC ratepayers with annual consumption equal to or greater than 25,000 Mcf.
<u>(\$179.46)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer charge
\$263.54	Total Customer Charge per month per meter

Delivery Charge, Per Mcf - the delivery charge will be negotiated by the Company and the ratepayer and expressed in the Transportation Agreement.

The following is the maximum charge per Mcf for transportation service:

For Residential Service Ratepayers	\$3.2837
Ratepayer Trust Rate Credit (Rider H) per MCF	<u>(\$0.1197)</u>
Universal Service (Rider F) per MCF	<u>\$0.1695</u>
Total maximum charge per MCF	\$3.3335
For Commercial and NGDC Service - Small Ratepayers	\$2.4242
For Commercial and NGDC Service - Large Ratepayers	\$2.5322
Ratepayer Trust Rate Credit (Rider H) per MCF	<u>(\$0.0872)</u>
Total maximum charge per MCF	\$2.4450

The delivery charge will be assessed on all volumes at the time of delivery to the ratepayer, including current transportation, banked, advanced, and storage volumes withdrawn.

A transportation standby charge will be applicable to all volumes transported under Rate Schedule GS-T for Priority One ratepayers (refer to Rate Schedule GS-SB).

LATE-PAYMENT CHARGE**(C)**

A late-payment charge of 1.50 percent per month for residential ratepayers will be made for failure to make payment in full for all charges billed by the Company within five days after the due date shown on the bill. A late-payment charge of 2.00 percent per month for NGDC ratepayers and 1.50 percent per month for commercial ratepayers shall be applied for failure to make payment in full for all charges billed by the Company by the due date shown on the bill. This charge is to be calculated on the overdue portion of the bill, excluding any unpaid late-payment charges. The overdue portion of the bill may include NGS supply charges purchased by the Company under the purchase of receivables provisions set forth in Rate SBS of the Company's Supplier Tariff.

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RATE T
TRANSPORTATION SERVICE - INDUSTRIAL

RATE TABLE

Customer Charge - The Company shall determine the annual consumption of each industrial ratepayer in order to assess the appropriate customer charge.

\$ 69.00	Customer Charge per month per ratepayer, with annual consumption less than 25,000 Mcf.
<u>(\$49.45)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer Charge
\$19.55	Total Customer Charge per ratepayer
\$ 443.00	Customer Charge per month per ratepayer, with annual consumption equal to or greater than 25,000 Mcf but less than 50,000 Mcf.
<u>(\$310.30)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer Charge
\$132.70	Total Customer Charge per ratepayer
\$ 545.00	Customer Charge per month per ratepayer, with annual consumption equal to or greater than 50,000 Mcf but less than 100,000 Mcf.
<u>(\$390.56)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer Charge
\$154.44	Total Customer Charge per ratepayer
\$1,144.00	Customer Charge per month per ratepayer, with annual consumption equal to or greater than 100,000 Mcf but less than 200,000 Mcf.
<u>(\$819.82)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer Charge
\$324.18	Total Customer Charge per ratepayer
\$2,009.00	Customer Charge per month per ratepayer, with annual consumption equal to or greater than 200,000 Mcf.
<u>(\$1,439.69)</u>	Ratepayer Trust Rate Credit (Rider H) per Customer Charge
\$569.31	Total Customer Charge per ratepayer

Delivery Charge, Per Mcf - The delivery charge will be negotiated by the Company and the ratepayer and expressed in the Transportation Agreement.

The maximum charge per Mcf for transportation service is:	\$1.8505
Ratepayer Trust Rate Credit (Rider H) per MCF	<u>(\$0.0878)</u>
Total maximum charge per MCF	\$1.7627

The delivery charge will be assessed on all volumes at the time of delivery to the ratepayer, including current transportation, banked, advanced, and storage volumes withdrawn.

LATE-PAYMENT CHARGE

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A late-payment charge of 2.00 percent per month for industrial ratepayers shall be made for failure to make payment in full, for all charges billed by the Company, by the due date shown on the bill. This charge is to be calculated on the overdue portion of the bill, excluding any unpaid late-payment charges. The overdue portion of the bill may include NGS supply charges purchased by the Company under the purchase of receivables provisions set forth in Rate SBS of the Company's Supplier Tariff.