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Attorney At Law  
740 Sandy St.  
Norristown, Pennsylvania 19401  
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Date: March 10, 2011

VIA US MAIL, POSTAGE PAID, FIRST CLASS

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
Harrisburg, Pa 17120

PROCESSED  
2011 APR 12 AM 9:51  
PA.P.U.C.  
SECRETARY'S BUREAU

Re: Richard Ryan v. Verizon Pennsylvania Inc.;  
Docket No. C-2009-2135745

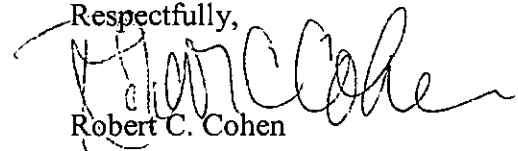
Dear Mr. McNulty,

Enclosed for filing with the Commission are the original and three (3) copies of a letter to Administrative Law Judge Cynthia W. Fordham.

A copy of each of these documents has been served upon counsel for Verizon PA, respondent, in accordance with the attached Certificate of Service.

If you have any questions with regard to this filing please direct them to me.  
Thank you for your attention to this matter.

Respectfully,

  
Robert C. Cohen

Cc/W Enc: The Honorable Cynthia W. Fordham, Administrative Law Judge  
801 Market St. Suite 4063  
Philadelphia, Pa 19107

William E. Lehman, Esq.  
Hawke McKeon & Sniscak LLP  
100 North Tenth Street  
Box 1778  
Harrisburg, Pa 17105-1778

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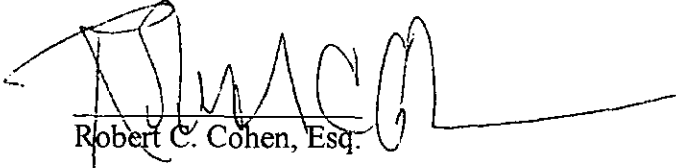
Richard Ryan v. Verizon Pennsylvania Inc.;  
Docket No. C-2009-2135745

Certificate of Service

I hereby certify that I have this day served a true and correct copy of the attached letter by US Mail, First Class, Postage Prepaid upon the party listed below, in accordance with the requirements of section 1.54.

William E. Lehman, Esq.,  
Hawke McKeon & Sniscak LLP  
100 North Tenth Street  
Box 1778  
Harrisburg, Pa 17105-1778

Dated: March 10, 2011

  
Robert C. Cohen, Esq.

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[Rcohen135@Gmail.com](mailto:Rcohen135@Gmail.com)

March 10, 2011  
Via: US Mail & E-mail

Dear Judge Fordham,

Re: Ryan vs. Verizon  
Docket No. C-2009-2135745

One year has passed since the prehearing conference in the above case on March 8, 2010. On March 12, 2010, Your Honor entered an order vacating Chief Administrative Law Judge Veronica Smith's Order of January 28, 2010, denying Respondent's Preliminary Objections. The case was assigned to Your Honor on February 3, 2010, with a hearing scheduled for March 8, 2010.

On April 1, 2010, Respondent filed its Answer, New Matter and Preliminary Objections. Complainant, by and through the undersigned, filed a Reply to New Matter and an Answer to the Preliminary Objections on April 14, 2010.

Beginning on or about June 2, 2010, I began to call your Honor's various secretaries to inquire as to the status of the case. On September 21, 2010, I e-mailed your Honor, with a copy to opposing counsel, with additional information and another request for status.

On November 5, 2010, I called the Secretary of the Public Utilities Commission to request assistance. That day, the Secretary's office returned my call and stated they had heard from Your Honor and that we "shall hear in about a week in an Order which would address many issues."


As I stated in my e-mail of September 21, 2010, the Formal complaint in this matter was filed on October 1, 2009. In 2010, on two occasions, Mr. Ryan was required to postpone plans with a contractor to finish work on the rear of his home, pending the outcome of the case.

Simply put, although the formal Complaint was filed of October 1, 2009, until a ruling is made by Your Honor, we are still unable to proceed on the merits of the case.

In a 3/17/2010 e-mail to Your Honor, opposing counsel pleaded for judicial economy when asking for discovery to be held in abeyance pending completion of the pleadings. Your Honor granted that request, but as the case has completely failed to move forward, one (1) year later, judicial economy has been turned on its head or completely lost its head.

In forty (40) years of practice, I have never found myself in a position remotely resembling this situation. Obviously, it is never easy for an attorney to write such a letter. It may not even be a wise thing to do. However, both my client and I are totally at a loss as to how to get this case moving. This is truly a classic example of justice delayed being justice denied. As an attorney, I am embarrassed after counseling my client to be patient over all these months, but five (5) months since my e-mail of September 21, 2010, seems sufficient. I am further embarrassed by the need to send this entreaty to those listed below.

Respectfully,



Robert C. Cohen

Ccs: William E. Lehman, Esq. -- E-mail & US Mail  
Hawke Mckee & Sniscak LLP  
100 North Tenth Street  
Box 1778  
Harrisburg, Pa 17105-1778

James J. McNulty – US Mail  
Pennsylvania Public Utilities Commission, Secretary  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
Philadelphia, Pa 19130

The Honorable Veronica Smith – E-mail & US Mail  
Chief Administrative Law Judge

Zygmunt Pines, Esq. – US Mail  
Court Administrator of Pennsylvania  
1515 Market St.  
Suite 1414  
Philadelphia, PA 19102

Richard Ryan – E-mail

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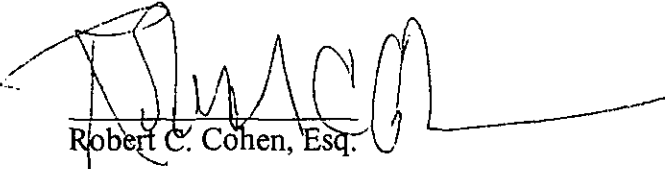
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Dated: March 10 , 2011

  
Robert C. Cohen, Esq.

Robert C. Cohen  
Attorney at Law  
740 Sandy St.  
Norristown, PA 19401



PUC

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James J. McNulty  
Pennsylvania Public Utilities Commission, Secretary  
Commonwealth Keystone Building  
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Philadelphia, PA  
Harrisburg, 17120

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