

BEN WALKER
203 FOX CREEK RD.
STROUDSBURG, PA 18360

April 11, 2011

CERTIFIED MAIL / RETURN RECEIPT

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

APR 11 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RECEIVED
2011 APR 13 PM 1:34
PA.P.U.C.
SECRETARY'S BUREAU

RE: Ben Walker V. PPL Electric Utilities Corporation
Docket No. C-2011-2230090

Dear Secretary Chiavetta:

On March 7, 2011 I mailed a complaint to the Pennsylvania Public Utility Commission. On March 31, 2011 Post & Schell Attorneys At Law who represent s PPL Electric Utilities Corporation mailed me a copy of their response to my complaint.

I am writing you because I am concern about the safety of my complaint. On March 7, 2011 I mailed my complaint to the Pennsylvania Public Utility Commission. Since the mailing I have not heard one single word from a Pennsylvania Public Utility Commission employee in regards to the complaint.

On Friday, April 8, 2011 I called the Pennsylvania Public Utility Commission in the afternoon and spoke to an employee. I told the employee that I was concern that I had not heard from anyone from the Pennsylvania Public Utility Commission in reference to my complaint. The employee asked me for my telephone number where she could reach me. I gave her my home telephone number and she told me that she would check some things and get back to me before 4:00 pm.

At approximately 3:50 pm the employee called me back as promised. The employee then told me that my complaint was removed from the computer system, but she reinstalled the complaint. When I asked her when she thinks that my case would be heard she said sometime in June.

The problem that concerns me is that I asked to speak with a supervisor on two occasions but the supervisor would not come to the phone. I am deeply concerned that my file was removed from the computer system as stated.

I have a very strong case against PPL Electric Utilities Corporation and against the attorneys who signed the answer for PPL Electric Utilities Corporation who is going to have a very hard time proving that PPL Electric Utilities Corporation did not commit massive fraud in regards to my billing over the years.

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I know that you are a very busy Secretary. However, I am concern that my complaint remains safe in the computer system. Therefore, I would appreciate it if you could provide me with an estimated date on when and where my case will be heard in an open courtroom. Thank you.

Very truly yours,

A handwritten signature in black ink, appearing to read "Ben Walker". The signature is written in a cursive style with a prominent initial "B".

Ben Walker

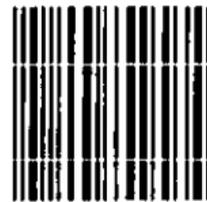
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Stroudsburg, PA 18360



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