

James E. Creehan  
500 Hoodridge Dr. #805  
Pittsburgh PA 15234  
April 15-2011

To the PUC Commission Secretary

in re: Creehan v Duquesne Light Co.  
2789620

Dear Secretary;

I have received correspondence from DLC's counsel, where-in atty. Kubiak answered my request for a review of the PUC's decision to reject my informal complaint. Ms. Kubiak should be made aware that she has answered my application for a review of the decision not the complaint. The decision to grant the review was made and counsel was silent.

Ms. Kubiak's rant does not merit a response, however, I will reply. As to my application for review:

Counsel agrees: 1. That my name is what I said it was.  
2. That I live where I said I lived  
3. That DLC is my electric provider

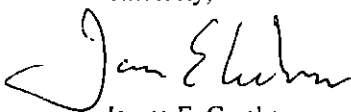
Counsel denies: 4. A That the block on my application that I checked was the only question that was applicable  
B Counsel agrees that I contacted DLC many times, but she is mistaken when she claims that I, at first asked for a meter test and that I said my bill was too high. Counsel should note that upon my receipt of the dec/jan electric bill, I called DLC to determine the correctness of my KWH usage, which was clearly in error. The various DLC responders could not or would not explain why the KWH usage had tripled, their answers were vague and erroneous. In subsequent calls, I asked that my meter be tested.

Counsel cites the \$20.00 test fee for self-inspection, she neglects to mention the 15% surcharge Mr. Charles Patilla tried to extort from me for a phony company to use of my VISA credit card.

5. My request for relief is hereby restated.
6. Ms. Kubiak's reasonable investigation should have concluded that my answer "NO" to the question posed is complete.
7. Any investigation of DLC's phone records to request relief from their erroneous bill.
8. Ms. Kubiak has reasonably investigated the word "NONE" and could not determine it's meaning.
9. Agreed.

DLC's answer used the No. C-2011-2231294 this number is foreign to me, it may indicate the cozy relationship between the utility and regulator.

Sincerely,

  
James E. Creehan

SECRETARY'S BUREAU

2011 APR 18 AM 11:21

RETURN

J.E. CREEHAN  
500 HOODRIDGE DR #805  
PITTSBURGH PA 15234

PITTSBURGH PA 152

16 APR 2011 PM 4 L



ROSEMARY CHIAVETTE, SECRETARY  
PA PUC  
PO BOX 3265  
HARRISBURG PA 17105-3265

17105+3265

