



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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**Laureto A. Fariñas, Senior Attorney**  
**Legal Department**  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
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April 19, 2011

**Rosemary Chiavetta, Secretary**  
**Pennsylvania Public Utility Commission**  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Nicole Denise Allen v. PGW, Docket No. F – 2011 – 2231207**

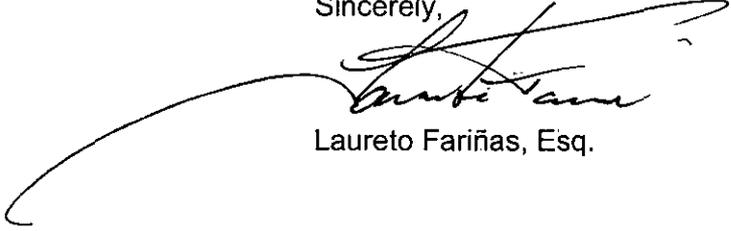
Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of the complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need any additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Fariñas, Esq.

cc: Nicole Denise Allen (Regular Mail)  
Anne Marie Cromley (PGW Mail)  
Linda Pereira (PGW Mail)



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Danielle Ross, Paralegal  
Legal Department  
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E-mail: danielle.ross@pgworks.com

April 19, 2011

RECEIVED  
2011 APR 22 AM 10:36  
SECRETARY'S BUREAU  
SEPT. 14 P.M.C.

Ms. Nicole Denise Allen  
1802 Wylie Street  
B  
Philadelphia, PA 19130

RE: Nicole Denise Allen v. PGW, Docket No. F – 2011 – 2231207

Dear Ms. Allen:

Pursuant to our settlement conference held on April 19, 2011, this letter confirms the terms of settlement, in the above captioned matter.

In complete settlement of all issues in this matter, you have discussed your concerns with your account with PGW. The parties acknowledge and agree to the following:

1. This matter concerns the Service Address located at 1728 W. Girard Avenue, Philadelphia, PA, PGW Account Number 04– 7682 – 2357.
2. PGW has agreed to provide a credit of \$240 on your account. This reduces your account balance to \$192.62.
3. You have indicated that you are satisfied with the treatment of your account and no longer wish to pursue the above captioned matter.

If you need any additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Danielle Ross

cc: Anne Marie Cromley (PGW Mail)  
Linda Pereira (PGW Mail)

**PHILADELPHIA GAS WORKS**

Post Office Box 3500  
Philadelphia, PA 19122-0500



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04/20/2011

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Pennsylvania Public Utility  
Commission  
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Harrisburg, PA 17105-3265

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