

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

1 Lorene Travis,) Docket No.
2) C-2010-21636644
3)
4 vs.)
5 Verizon Pennsylvania, Inc.) Piatt Place
6 301 Fifth Avenue
7 2nd Floor
8 Pittsburgh, PA 15222
9 April 6, 2011
10 Commencing at 9:30 a.m.

BEFORE:

Mary D. Long, Administrative Law Judge

APPEARANCES:

11 Lorene Travis, (pro se)
12 111 Schenley Manor Drive
13 Pittsburgh, Pennsylvania 15201
14 (For the Complainant)

15 Steven K. Haas, Esquire
16 Hawke McKeon & Sniscak, LLP
17 100 North Tenth Street
18 Harrisburg, Pennsylvania 17101
19 (For the Respondent)

Reporter: Andrea Sullivan.

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