



Susan Simms Marsh  
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May 4, 2011

**VIA E-FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

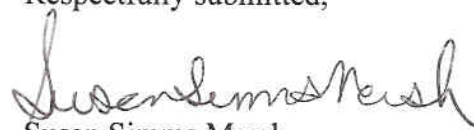
**Re: *William Kanczer v. Pennsylvania-American Water Company***  
***Docket No. C-2010-2163412***

Dear Secretary Chiavetta:

Enclosed for filing are an original and a copy of a Certificate of Satisfaction in the above-referenced proceeding. Accordingly, the Company will not be filing an Answer.

A copy of the Certificate of Satisfaction has been provided to the Complainant in the manner indicated on the attached Certificate of Service. Please contact me if you have any questions.

Respectfully submitted,

  
Susan Simms Marsh

Enclosures

cc: William Kanczes  
Judy McCoy-Jordan  
Chief Administrative Law Judge, Charles E. Rainey, Jr.



PENNSYLVANIA  
AMERICAN WATER

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WILLIAM KANCZER, :  
Complainant :  
 :  
v. : Docket No. C-2010-2163412  
 :  
PENNSYLVANIA-AMERICAN WATER :  
COMPANY, :  
Respondent :

**CERTIFICATE OF SATISFACTION OF FORMAL COMPLAINT**

Pennsylvania-American Water Company (the Company) hereby certifies, pursuant to 52 Pa. Code §5.24(b), that it has addressed the Formal Complaint filed by William Kanczer (Complainant), who has acknowledged satisfaction to the Company and authorized the Company to file this Certificate of Satisfaction. A copy of this Certificate is being served on Complainant by First-Class U.S. Mail, as evidenced by the attached Certificate of Service. Unless Complainant objects, in writing, to this Certificate of Satisfaction within ten (10) days of filing, the complaint docket will be marked closed.

Respectfully submitted,

Susan Simms Marsh  
Pa. Attorney I.D. 44689  
Pennsylvania-American Water Company  
800 West Hershey Park Drive  
Hershey, Pennsylvania 17033  
(717) 533-5000

Dated this 4<sup>th</sup> day of May, 2011.



**PENNSYLVANIA  
AMERICAN WATER**

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WILLIAM KANCZER,	:	
Complainant	:	
	:	
v.	:	Docket No. C-2010-2163412
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY,	:	
Respondent	:	

**CERTIFICATE OF SERVICE**

I hereby certify that I have on this day served a true and correct copy of the foregoing document upon the participants listed below, in the manner indicated, in accordance with the requirements of Pa. Code §1.54:

**VIA FIRST-CLASS U.S. MAIL**

William Kanczes  
1411 Mifflin Road  
Pittsburgh, PA 15207

Susan Simms Marsh  
Pa. Attorney I.D. 44689  
Pennsylvania-American Water Company  
800 West Hershey Park Drive  
Hershey, Pennsylvania 17033  
(717) 533-5000

Dated this 4<sup>th</sup> day of May, 2011.