

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 3 SE
Philadelphia, PA 19103

March 7, 2011.

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2011 MAY -6 AM 9:36
PA PUC
SECRETARY'S BUREAU

Kim Hafner, Legal Division Supervisor
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2011-2225279, John Cook, Jr. v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We need to complete some outside work to resolve this matter. We've left messages for the customer to advise what we will do, but haven't received a response. Our answer is due today, March 7, 2011 and we would like to extend that until Monday, March 28, 2011.

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Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva
Assistant General Counsel

cc: John Cook, Jr.

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