

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 3 SE  
Philadelphia, PA 19103

March 22, 2011

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SECRETARY'S BUREAU

Kim Hafner, Legal Division Supervisor  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Formal C-2010-2212745, Michael Moffa v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

Mr. Moffa has disputed our Certificate of Satisfaction and although we have spoken with him again, it does not appear that we will be able to settle this matter. Therefore, we will be filing an answer to this complaint. We respectfully request that our answer be due Wednesday, April 8, 2011.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva  
Assistant General Counsel

cc: Michael Moffa

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