



PHILADELPHIA GAS WORKS

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May 24, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Donna Ideo v. PGW, Docket No. F – 2010 – 2167363

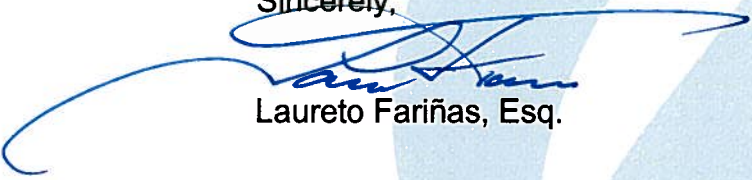
Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A blue ink signature of Laureto Fariñas, Esq. is written over the word "Sincerely,". The signature is stylized and cursive.

Laureto Fariñas, Esq.

cc: Donna Ideo (Regular Mail)
Administrative Law Judge Marlane R. Chestnut (e-mail)
Jack Irizarry (PGW Mail)
Linda Pereira
Anne Marie Cromley