

June 2, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, Pennsylvania 17120

RECEIVED

JUN - 2 2011

Re: Zondra Spence
Docket No. C-2011-2237566

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Dear Secretary Chiavetta and Bridgid M. Good:

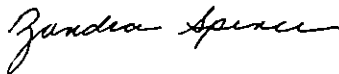
I received your letter dated May 16, 2011 on May 26, 2011. Your letter states that I needed to respond within 20 days of receipt of this letter.

1. I reside at 3208 Windermere Dr. Bushkill Pa 18324
mailing address: 251 Wickes Rd. Bushkill Pa 18324
2. Complaint concerns Met-Ed
3. Met-Ed provides residential electric services to this location
- 4a. I have complied with PUC in respect to providing the requested information
ex. Physical disability, victims assault (order of protection), social security disability,
fixed income and any/all requested documents
- 4b(1) For health and protection reasons I need electric service. My medication requires refrigeration
Due to the violent assault of my person, I am suffering from a re injured spinal cord injury
suspected severed tendons in right hand, emotional stress as a victim, in addition to the
already diagnosed severe rheumatoid arthritis. PUC has all of this information.
- 4B(2) Current residential electric service in not in my name. I am not privy to past or current
account information at this mentioned location. I have been told by Albert Brown that he had
paid Met-Ed \$3,000.00. I have requested proof of payment from Mr. Brown but to date have
not received. Met-Ed indicates that the \$3,000.00 has not been paid and Mr. Brown is
responsible.
- 4B(3) I should not be held fully responsible for the arrears. I have in good faith offered to make
long term installments of \$2500.00 and remain current monthly. The onset of this situation
occurred due to my doubt that the \$3000.00 had not been paid by Mr. Brown. I contacted
Met-Ed in the attempt to start fresh with my own account.
4. True I am disabled. I have been disabled since 1989

5. True I am on a fixed income. I receive Social Security disability benefits due to the fact that I was injured in the line of duty where I was employed with the State of New York
6. I have recently been assaulted violently for no apparent reason in Suffolk County Long Island. There are ongoing court hearings. Suffolk county docket # 2011su012056
7. True diagnosis, proof of disability, proof of income has been provided, documented and received by Maria Velez Investigator at PUC
8. Documentation received by Maria Velez investigator at PUC
9. True. I am not responsible for Mr. Brown's lack of providing proof of payment
10. True. Since I was not provided to account information, I had no knowledge. I was not given any account information from Met-Ed

I have discovered that one of Met-Ed's witnesses is Mr. Joseph Walicki who maybe connected in some way to the Johnson Control Company. Should this be the case, there would be a conflict of interest since I have had past dealings with his company. I would like to finalize this situation amicably and out of court.

Sincerely,



Zondra Spence

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