



Susan Simms Marsh
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June 17, 2011

VIA E-FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

**Re: William E. Jones v. Pennsylvania-American Water Company
Docket No. C-2010-2157842**

Dear Secretary Chiavetta:

Enclosed for filing are an original and a copy of a Certificate of Satisfaction in the above-referenced proceeding.

A copy of the Certificate of Satisfaction has been provided to the Complainant in the manner indicated on the attached Certificate of Service. Please contact me if you have any questions.

Respectfully submitted,

Susan Simms Marsh

Enclosures

cc: William E. Jones
Judy McCoy-Jordan
Chief Administrative Law Judge, Charles E. Rainey, Jr.
Administrative Law Judge Eranda Vero

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WILLIAM E. JONES,	:	
Complainant	:	
	:	
v.	:	Docket No. C-2010-2157842
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY,	:	
Respondent	:	

CERTIFICATE OF SATISFACTION OF FORMAL COMPLAINT

Pennsylvania-American Water Company (the Company) hereby certifies, pursuant to 52 Pa. Code §5.24(b), that it has addressed the Formal Complaint filed by William E. Jones (Complainant), who has acknowledged satisfaction to the Company and authorized the Company to file this Certificate of Satisfaction. A copy of this Certificate is being served on Complainant by First-Class U.S. Mail, as evidenced by the attached Certificate of Service. Unless Complainant objects, in writing, to this Certificate of Satisfaction within ten (10) days of filing, the complaint docket will be marked closed.

Respectfully submitted,



Susan Simms Marsh
Pa. Attorney I.D. 44689
Pennsylvania-American Water Company
800 West Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 17th day of June, 2011.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

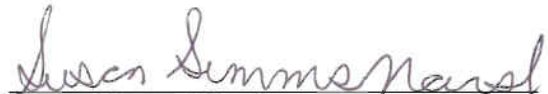
WILLIAM E. JONES,	:	
Complainant	:	
	:	
v.	:	Docket No. C-2010-2157842
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY,	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true and correct copy of the foregoing document upon the participants listed below, in the manner indicated, in accordance with the requirements of Pa. Code §1.54:

VIA FIRST-CLASS U.S. MAIL

William E. Jones
2509 Rockwood Drive
Norristown, PA 19403


Susan Simms Marsh
Pa. Attorney I.D. 44689
Pennsylvania-American Water Company
800 West Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 17th day of June, 2011.