



June 30, 2011

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED
2011 JUL -1 AM 10:21
PA P.U.C.
SECRETARY'S BUREAU

Re: Pennsylvania Public Utility Commission v. UGI Utilities, Inc., Docket No. C-2009-212061, Order entered November 19, 2010

In accordance with Ordering Paragraph No. 3 of the above-referenced order, UGI Utilities, Inc. submits this compliance report to the Pennsylvania Public Utility Commission, with a copy submitted to the Law Bureau of the Commission.

Ordering Paragraph No. 3 provides:

3. That UGI Utilities, Inc. shall retain the services of a third party for the purposes of retraining its employees regarding excavation shoring safety. UGI Utilities, Inc. shall file a report at the conclusion of its training program identifying the contracted party, describing the training activities completed and documenting the amount expended. The report shall be filed at this docket and a copy of that report shall be provided to the Law Bureau Prosecutory Staff.

UGI's efforts to comply with Ordering Paragraph No. 3 are as follows

1. UGI hired DLP Consulting Services (Mr. Dennis Parker & Mr. Wendell Wood) to review the current Excavation Safety program, suggest revisions and develop training modules. The revised program was critiqued on April 29, 2010 by members of the UGI Safety, Compliance and Training staffs.

2. During July & August of 2010 and January & February 2011, over four hundred (400) UGI employees and subcontractors attended classroom review and testing along with a field equipment review. The classroom sessions were designed to also train the trainer in order to provide the UGI Training Staff with technical alignment with the revisions. Mr. Wood provided instruction at (19) of (21) sessions conducted during the above time frame. The related trench protection equipment review was conducted by Mr. Parker. For services rendered, DLP was compensated \$40,606.

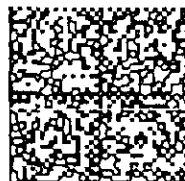
Respectfully,

Vicki O. Ebner
Vice President-Operations
UGI Utilities Inc

cc: Rhonda Daviston, Esquire – PUC Law Bureau, P. Metro - PUC Gas Safety



UGI Utilities, Inc.
2525 North 12th Street
Suite 360
Post Office Box 12677
Reading, PA 19612-2677



Haster

016H26524017
\$00.440
06/30/2011
Mailed From 19611
US POSTAGE

8-21

Ms. Rosemary Chiavetta, Secretary
Commonwealth of PA
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

1710583265 8098

