

Geraldine Fiore

(570) 676-3404

38 Charphil Drive, Newfoundland, PA 18445

July 15, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility commission
Commonwealth Keystone Building
P.O. Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RE: Geraldine Fiore vs. PPL Electric Utilities Corporation
Docket No: C-2011-2245593

I originally filed a complaint to the PA Public Utility Commission because PP & L Electric had been called more than six (6) times and had never come back to my house as requested.

After filing the complaint with your department, last month someone showed up at my home to check the lines.

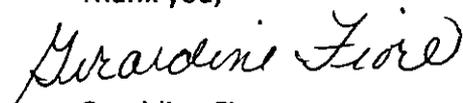
No one from PP & L ever called me to tell me that they were coming out. They just showed up when I was NOT home. My son just happened to be there at the time and said all they did was look at the lines and declare that the lines were not PP & L's lines, but that they were either the Phone or Cable Co. lines and then they left.

I SPECIFICALLY ASKED THAT THEY CALL WITH AN APPOINTMENT SO I COULD BE HOME WHEN THEY CAME. They never looked at the lines going into the back roof of my home nor did they check to see if there was any damage from the "pulled lines" after the storm. You would have to enter my home to check this, I would assume.

I cannot understand when NO ONE called me, why has it taken over 8 months to get to my home. I did not cause the damage, the storm did. What bothers me the most is the fact that it was the PP & L employees that had phoned this repair in in the first place.

I would like PP & L to point to the EXACT lines that they say are not their lines, and that they are NOT hanging down too low and check the connects to my home properly, WHEN I AM HOME.

Thank you,


Geraldine Fiore

PA P.U.C.
SECRETARY'S BUREAU

2011 JUL 18 AM 11:32

RECEIVED

A-Way To Travel

404 Hamlin Highway
P.O. Box 904
Hamlin, PA 18427-0904

2011 JUL 18 AM 11:42

PA PUBLIC
SECRETARY'S BUREAU

LEHIGH VALLEY PA 180

US MAIL PERMIT NO 1091 LEHIGH VALLEY PA



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