



PHILADELPHIA GAS WORKS

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July 26, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Janise Hope v. Philadelphia Gas Works, Docket No. C – 2011 – 2224990

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Fariñas, Esq.

cc: Janise Hope (Regular Mail)
Administrative Law Judge Ky Van Nguyen (email)
Kathleen Niesborella
Jennifer Raksnis (PGW Mail)
Anne Marie Cromley
Linda Pereira