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July 27, 2011

Secretary Rosemary Chiavetta
Pennsylvania Public Utility Commission
400 North Street, Filing Room
Commonwealth Keystone Building
Harrisburg, PA 17120

Re: Melanie Droppa v. Pennsylvania-American Water Company
Docket No. C-2011-2251438

Dear Secretary Chiavetta:

Enclosed please find a Certificate of Satisfaction, which was filed electronically today in this matter. A copy of the Certificate has been served upon the Complainant in accordance with the attached Certificate of Service. If you have any questions, please do not hesitate to contact me. Thank you.

Best regards,

STEVENS & LEE



Michael A. Gruin

Enclosure

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A PROFESSIONAL CORPORATION

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

MELANIE DROPPA	:	
Complainant	:	
	:	
v.	:	Docket No. C-2011-2251438
	:	
PENNSYLVANIA-AMERICAN	:	
WATER COMPANY	:	
Respondent	:	

CERTIFICATE OF SATISFACTION

Pennsylvania-American Water Company (“PAWC”) pursuant to 52 Pa. Code § 5.24(b) hereby certifies that it has satisfied the Complaint of Melanie Droppa (“Complainant”) filed with the Pennsylvania Public Utility Commission at Docket No. C-2011-2251438 (the “Complaint”).

By copy of this Certificate, I am notifying the Complainant of her right to object to any part of this settlement in writing to the Public Utility Commission within ten (10) days of the date of this Certificate. If no objection is received within ten (10) days, the Complaint shall be deemed withdrawn.

Respectfully submitted,



Michael A. Gruin, Esquire
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Counsel for Pennsylvania-American
Water Company

Dated: July 27, 2011

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PENNSYLVANIA PUBLIC UTILITY COMMISSION**

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Complainant	:	
	:	
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	:	
PENNSYLVANIA-AMERICAN	:	
WATER COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA First Class U.S. Mail

Melanie Droppa
1207 Ferry Street
Elizabeth, PA 15037



Michael A. Gruin

Date: July 27, 2011