Paul E. Russell

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PPL

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FEDERAL EXPRESS

July 29, 2011

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, Pennsylvania 17120 RECEIVED

JUL 29 2011

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re: PPL Electric Utilities Corporation

Quarterly Reliability Report for the Period Ended June 30, 2011

Docket No. L-00030161

Dear Ms. Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") are an original and five (5) copies of PPL Electric's Quarterly Reliability Report for the Period Ended June 30, 2011. Also enclosed, in a sealed envelope, is a copy of the report containing competitively sensitive and proprietary information. The Company hereby requests that the Commission treat that information, and the report containing the information, as privileged and confidential. The report is being filed pursuant to the Commission's Final Rulemaking Order adopted May 7, 2004 in the above-captioned docket.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is to be deemed filed on July 29, 2011, which is the date it was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

If you have any questions regarding this document, please call me or Joseph M. Kleha, PPL Electric's Manager-Regulatory Compliance and Rates at (610) 774-4486.

Very truly yours,

Paul E. Russell

Enclosures

cc: Mr. Darren Gill

Mr. Daniel Searfoorce



PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

PPL Electric Utilities Corporation Quarterly Reliability Report to the Pennsylvania Public Utility Commission

July 2011

1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

A severe thunderstorm affected PPL Electric Utilities Corporation's service area beginning during the early evening of Thursday, May 26, 2011, and continued into the early morning hours of Friday, May 27, 2011. The severe storm event consisted of heavy wind gusts up to 58 mph, heavy rain, thunder, lightning, and three tornadoes with wind speeds between 90-110 mph. The territory experienced a total of 1,341 cases of trouble resulting in 182,478 customer service interruptions. A total of 97,325 customers experienced a service interruption lasting longer than six hours; 62,831 customers were without service for more than 12 hours; and 31,101 customers were without service for 24 hours or longer. There were three permanent 69 kV line failures, one as a result of trees and tree branches contacting the line, and two were a result of broken poles. In addition, numerous 12 kV line outages occurred. The last customers were returned to service at 9:00 PM on Tuesday, May 31, 2011.

To minimize the impact of similar future events, PPL Electric is in the process of updating and revising its Emergency Response Plan. The primary objectives of the Plan are to:

- Document the processes for the electric delivery system restoration under different levels of emergency or disaster conditions.
- Identify the threshold for expanding participation in the event beyond a few key organizations and into a structured process shared by the entire PPL Electric organization.
- Streamline the restoration of services and provide better restoration information to customers.
- Refine roles and accountabilities.
- Refine the feedback mechanism for assessing restoration performance following an event and allow for improved continuous adjustments.

2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

The following table provides data for the 12 months ended June 30, 2011.

SAIFI (Benchmark = 0.98; Rolling 12-month Std. = 1.18)	1.127
CAIDI (Benchmark = 145; Rolling 12-month Std. = 174)	131
SAIDI (Benchmark = 142; Rolling 12-month Std. = 205)	148
MAIFI	4.991
Average Number of Customers Served ²	1,386,827
Number of Sustained Customer Interruptions (Trouble Cases)	19,902
Number of Customers Affected ³	1,563,124
Customer Minutes of Interruptions	204,576,612
Number of Customer Momentary Interruptions	6,921,030

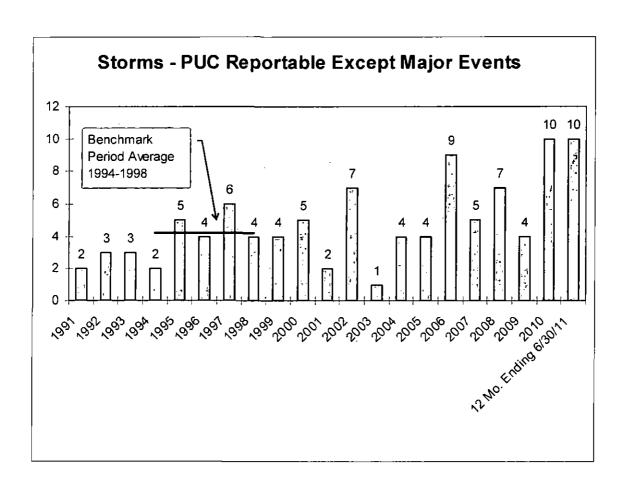
During the 2nd quarter, there was one (1) PUC major event, two (2) PUC-reportable storms ($\geq 2,500$ customers interrupted for ≥ 6 hours) and four (4) other storms that required the opening of one or more area emergency centers to manage restoration efforts. Current storm experience remains high compared to historical norms.

Specifically, during the 12-month reporting period, there was one (1) PUC major event and ten (10) PUC-reportable storms ($\geq 2,500$ customers interrupted for ≥ 6 hours) other than major events.

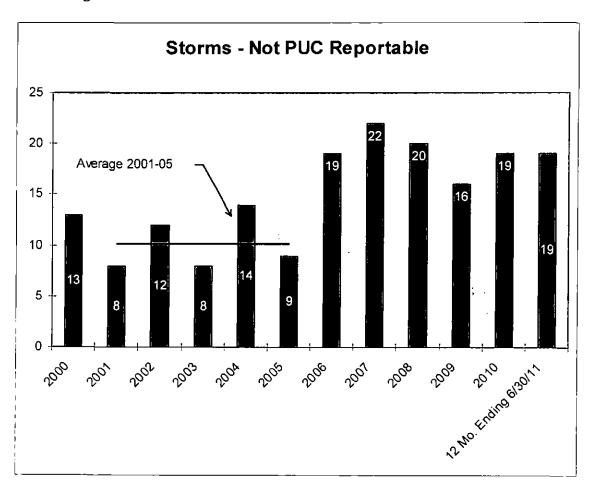
¹ MAIFI data is obtained at the substation breaker and does not include momentary interruptions at lower level devices.

² PPL Electric calculates the annual indices using customers served at the end of the period. This is consistent with the method used to calculate PPL Electric's benchmarks.

³ The data reflects the number of customers interrupted for each interruption event summed for all events, also known as customer interruptions. If a customer is affected by three separate cases of trouble, that customer represents three customer interruptions, but only one customer interrupted.



In addition, there were nineteen (19) storms that were not reportable, but which did require the opening of one or more area emergency centers to manage restoration efforts. This is 86% higher than the average of 10.2 non-reportable storms per year for the five years from 2001 through 2005.



Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) and other pertinent information such as customers served, number of interruptions, customer minutes interrupted, number of lockouts, and so forth, for the worst performing 5% of the circuits in the system. An explanation of how the EDC defines its worst performing circuits shall be included.

The following table provides reliability index values for the worst performing 5% of the circuits in the system for the 12 months ended at the current quarter. An explanation of how PPL Electric defines its worst performing circuits is included in Appendix A.

WPC Rank	Feeder ID	SAIFI	CAIDI	SAIDI	MAIFI	Customers	Cases of Trouble ⁵	Customer Minutes Interrupted	СРІ
1	10803	17.05	195	3,316	12.00	61	12	202,305	2183
2	43202	10.19	332	3,387	0.00	1155	6 I	3,911,705	1948
3	22602	6.26	232	1,451	4.99	1523	71	2,210,319	1189
4	22002	5.16	283	1,462	0.00	1391	73	2,033,266	1157
5	26601	4.70	234	1,099	1.00	1287	51	1,414,605	1054
6	24401	6.63	117	775	26.98	1245	63	964,761	975
7	28102	4.80	137	659	0.00	1714	84	1,128,893	972
8	54701	6.60	98	645	10.11	1851	74	1,194,320	942
9	13704	6.56	94	613	3.11	1573	53	964,547	938
10	52403	4.75	158	752	3.03	1156	41	869,630	889
11	12302	4.99	154	768	2.55	1509	21	1,158,349	875
12	24402	3.23	164	529	2.01	493	15	260,733	861
13	13701	6.12	82	499	4.90	1606	22	801,417	838
14	17902	6.89	46	315	11.18	982	45	309,002	829
15	14404	5.37	97	520	8.09	1537	35	798,670	811
16	47501	3.91	451	1,762	1.00	765	18	1,347,800	795
17	28001	3.84	136	522	2.99	1788	79	932,803	794
18	26904	13.22	93	1,235	14.00	18	14	22,236	790
19	65802	4.30	129	555	19.05	1895	24	1,052,363	790
20	64402	4.47	115	511	8.02	354	11	181,070	788
21	26002	4.26	228	971	8.05	1194	66	1,158,939	781
22	13302	4.11	100	409	7.12	1406	15	575,294	772
23	44701	3.53	129	454	10.01	1067	40	484,317	772
24	11001	6.62	128	850	6.53	866	46	736,106	764
25	60603	3.09	419	1,293	5.03	1922	28	2,484,497	754
26	46801	4.52	65	295	0.01	1120	34	330,219	745
27	66002	4.48	103	462	1.00	589	11	272,218	742
28	12701	2.84	315	896	7.02	1519	50	1,360,518	728

⁴ MAIFI data is obtained at the substation breaker and does not include momentary interruptions at lower level devices.

⁵ Cases of trouble are the number of sustained customer service interruptions.

WPC Rank	Feeder ID	SAIFI	CAIDI	SAIDI	MAIFI ⁴	Customers	Cases of Trouble ⁵	Customer Minutes Interrupted	CPI
29	52401	4.05	135	547	0.00	1433	73	784,420	711
30	44703	4.70	183	860	14.03	1747	43	1,502,613	711
31	43401	4.42	173	765	0.00	994	60	760,324	709
32	52402	4.27	183	781	2.67	1649	62	1,287,906	687
33	15601	5.02	65	327	5.99	836	41	273,782	686
34	15603	4.10	66	269	14.17	1067	21	286,589	683
35	40802	9.40	137	1,291	4.03	981	7	1,266,225	682
36	60904	4.09	82	336	2.89	1928	_21	647,426	672
37	20601	3.81	144	548	0.00	1455	42	797,961	671
38	47502	3.16	307	969	1.19	790	22	765,639	665
39	64802	3.17	223	708	4.04	1272	40	901,170	660
40	10805	3.99	60	237	6.01	1195	14	283,519	644
41	56802	4.03	112	452	8.53	1405	49	635,649	642
42	13102	3.94	128	502	5.00	2025	53	1,017,431	637
43	13602	4.00	100	400	3.99	1700	38	680,160	616
44	57702	3.80	82	314	16.98	1081	22	339,082	613
45	23401	3.41	201	686	2.00	1742	51	1,195,491	611
46	43201	0.79	93	73	0.00	946	8	69,289	591
47	41601	2.83	246	696	7.97	424	15	294,955	584
48	10901	1.88	549	1,032	10.28	530	25	547,051	577
49	64202	5.03	74	371	4.00	1013	36	375,448	568
50	46302	4.60	168	771	0.00	1090	58	840,484	566
51	47703	4.01	106	425	9.99	1371	48	582,697	564
52	64701	1.63	757	1,231	5.00	1553	5	1,911,858	564
53	46701	3.77	228	858	6.04	700	26	600,864	563
54	25801	3.29	157	515	0.00	1852	60	954,139	545
55	26001	3.44	167	575	0.00	1335	56	768,082	529
56	20402	3.60	75	270	3.01	1924	50	519,066	526
57	11506	3.48	158	550	4.99	1304	53	717,154	523

PPL Electric's Circuit Performance Index ("CPI") is derived from the frequency and duration of service interruptions that occurred during the specified time period. Improving a circuit's CPI depends upon reducing either the service interruption frequency or the duration of interruptions, or both. When a new circuit appears among the 5% worst performing, the first step undertaken is to perform a "circuit outage data analysis." This consists of analyzing the actual service interruptions which occurred during the time span to determine if there are causal patterns or geographic patterns for which corrective actions are feasible that would improve the circuit's CPI.

(4) Specific remedial efforts taken and planned for the worst performing 5% of the circuits identified in paragraph (3).

Rank Action	Status	Due/Comple	te Result	
1 Circuit ID: 10803 CHERRY HILL 08-03			Location: Bethlehem	CPI: 2183
7/9/2009: Line inspection-equipment. Inspect line and make repairs.	Completed	12/31/2009	Crews replaced several cut outs and lightning risk.	arrestors, reducing outage
7/13/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	8/31/2010	This circuit had several long duration outages circuit in the past year have affected under 10 been due to tree related issues and equipmer last trimmed in 2009.	00 customers. Outages have
11/30/2010: Install tie. A project has been placed into the budget to create a 5 mile tie between the Cherry Hill 08-03 line and a new area substation. Factoryville Substation will help improve the reliability of Cherry Hill 08-03 and Mt Bethel 29-02 by providing an alternate source in the radial edge of PPL territory. Both projects are expected to be placed in service in late 2012.	Scheduled for	11/30/2012		

Rank	Action	Status	Due/Comple	te Result	
2 Circ	uit 1D: 43202 MILLVILLE 32-02			Location: Sunbury	CPI: 1948
1/16/2	009: Expanded Operational Review.	Completed	12/31/2009	No longer among 5% worst performing circuits.	EOR complete
6/1/20 mainta	10: As a result of high customer outages 32-2 CB was inned.	Completed	6/7 <i>[</i> 2010	Reduced outage duration.	
6/1 / 20 inspec	 Perform line maintenance identified by line tion. 	Completed	6/7 <i>/</i> 2010	Reduced outage risk. Two work requests have Distribution Operations to improve the Mordons Rhodemoyer Road and Hogs Back Road. Engine these WRs and the project is on track for 12/31	ville Tap along reering is complete on
6/7 <i>1</i> 20	10: Install 1 phase OCR(s).	Scheduled for	8/31/2011		
6 <i>17 1</i> 20 qtr. list	10: Circuit outage data analysis - WPC not on preceding t.	Completed	6/7 <i>[</i> 2010	Inconclusive. Monitor future performance. This Susquehanna Region's WPC meeting on 6/7/10 categorized as a worst performer due to the nur experiencing more than 3 outages within the 12 causes of each of the high customer outages haright of way tree, customer equipment, and substitute line will be monitored for future issues.). This circuit is nber of customers month period. The ave been mitigated (off
6/7/20 spots).	10: Tree trimming-selected line segments only (hot	Completed	6/10/2010	Reduced outage risk.	
create kV tie enhan additio interup	010: Install tie. A project was placed into the budget to a tie between Benton 34-1 and Millville 32-2, and a 12 between Millville 32-2 and Hughesville 70-1. This will be the reliability of all three circuits by providing and operating flexibility through use of remotely operated ting and switching devices. The project expects to save timately 0.3 system SAIDI minutes.	Scheduled for	5/31/2012		
	011: Install new line and terminal. Reconductor sections circuit to 3 phase 477 AL and install ROCS devices.	Scheduled for	11/30/2011		
3 Circ	uit ID: 22602 KIMBLES 26-02			Location: Pocono	CPI: 1189
	010: Circuit outage data analysis - WPC not on ling qtr. list.	Completed	3/31/2010	High CPI for this circuit is due to 2 large OCR or outside of the right-of-way and a transmission of switch (the switch was replaced).	
10/15/	2010: Improve sectionalizing capability.	Scheduled for	8/31/2011	·	
	2010: Circuit outage data analysis. Problematic areas ed and line patrol scheduled.	Completed	12/31/2010	Reduced outage risk. Tree problems identified completed.	and tree trimming was

Rank	Action	Status	Due/Comple	te Result	
4 Circ	cuit ID: 22002 BOHEMIA 20-02			Location: Pocono	CPI: 1157
	2010: Circuit outage data analysis - WPC not on ding qtr. list.	Completed	3/31/2010	A tree outage on 12/3/09, not related to trimming, loo OCR affecting 89 customers. An outage on 12/29/05 switch on the transmission source (Blooming Grove-to Bohemia resulted in 1,389 Bohemia customers be to 4 hours. Long term plan is the install a new tie and reduce customer count	9 caused by a failed West Damascus line) ing interrupted for 1
Twin	2010: Install tie. SP 33608 build tie from Bohemia 20-2 to Lakes 81-2. This will create a tie for 1,150 radial mers. Remotely operated devices will be installed.	Scheduled for	11/30/2012		
and te	2011: Install new line and terminal. SP33607 A new line erminal at Bohemia will relieve the 20-2 line and reduce ustomer count from 1,400 to 750.	Scheduled for	11/30/2012		
5 Circ	cuit ID: 26601 BROOKSIDE 66-01			Location: Scranton	CPI: 1054
	2010: Circuit outage data analysis - WPC not on ding qtr. list.	Completed	7/30/2010	Inconclusive, Monitor future performance. Several OCR outages due to trees from outside the ROW and equipment failures have significantly contributed to the CPI of this circuit.	
	2011: Circuit outage data analysis - WPC not on ding qtr. list.	Scheduled for	8/31/2011		
6 Circ	cuit ID: 24401 TINKER 44-01			Location: Pocono	CPI: 975
	2011: Circuit outage data analysis - WPC not on ding qtr. list.	Completed	5/31/2011	In May 2011, a part of the Tinker 44-1 12kV line load the East Carbondale 12-6 12kV line. The reliability w improved for the transferred customers.	

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Rank	Action	Status	Due/Comple	te Result	
7 Circ	cuit ID: 28102 TWIN LAKES 81-02			Location: Pocono	CPI: 972
7/14/2	2009: Monitor future performance.	Ongoing		Reduced outage risk. Circuit performance has im Q1, Q2, and Q3 of 2009.	proved substantially in
	2011: Circuit outage data analysis - WPC not on ding qtr. list.	Completed	5/31/2011	A tree outage (5/31/11) from outside of the right of line resulting in a blown tap fuse at grid number 7 outage (5/18/11) from inside the right of way fell of causing OCR 78282N46075 to operate affecting 26th, a size 40 class 4 overhead pole at grid numwhich resulted in the operation of OCR 78282N460 customers were affected. On March 7, 2011, an oprimary line from a vehicle accident near grid number to operate. On March 6th, a tree from outside the primary line resulting in the operation of the OCR 78345N46877. This outage affected 44 customers (2/19/11) from outside the right of way caused a fat the substation. A total of 1,712 customers were CEMI 7 customer. On January 8, 2011, a transmit affecting the entire 1,720 customers on the circuit Management.	6106N45793. A tree on the primary line 207 customers. On April ber 78345N46877 broke 3075. A total of 44 outage occurred on the inber 77918N44927. A accident caused the CB right of way fell on the at grid number s. A tree outage ault that tripped the CB affected including the 1 desion outage occurred
air bre sectio	2011: Improve sectionalizing capability. Replace existing eak with a new telemetric recloser. This will isolate a n of line from the breaker. With the new recloser outages a section of line will only affect 550 customers instead of	Canceled	6/30/2011	Inconclusive. Monitor future performance. Could other downstream devices.	not coordinate OCR with
Boher will be <i>pro</i> je <i>d</i>	2011: Install tie. SP 33608 builds a new tie between the mia 20-2 and the Twin Lakes 81-2 12kV lines. This project smefit 1,150 customers on the 20-2 and 81-2 lines. This st will reduce outage durations and increase operational tity and reliability in the area.	Scheduled for	11/30/2012		

ınk	Action	Status	Due/Comple	te Result
Circ	uit ID: 54701 NEW BLOOMFIELD 47-	01		Location: West Shore CP1: 942
	010: Circuit outage data analysis - WPC not on ding qtr. list,	Completed	5/31/2010	This is a new 12 kV distribution line from a new substation. The major contributing outage occurred when the substation recloser failed shortly after being put in service. If it weren't for the premature failure of new equipment, the circuit would not be on the WPC list. Future performance will be monitored to determine whether additional action items are warranted.
	10: Improve sectionalizing capability. Automate existing he Newport 50-1 line with ROCS devices.	Completed	7/30/2010	ROCS device will allow for faster sectionalizing for approximately 300 customers.
	10: Line inspection-equipment. Repair insulators on Suffalo State Park tap.	Completed	7/7/2010	Reduced outage risk.
hydrau	010: Install 3 phase OCR(s). Replace existing 3 phase lic recloser with a new electronic recloser near inted Springs Drive for better coordination.	Completed	10/1/2010	Reduced outage risk.
	010: Tree trimming-selected line segments only (hot . Trim hazard trees on sections of the main three phase	Completed	10/31/2010	Reduced outage risk. Reduced exposure to vegetation related outages,
	2010: Investigate 3 phase OCR(s). Investigate the mision of recloser. Check settings and swap contols.	Completed	2/10/2011	Reduced outage risk. Existing three phase hydraulic recloser was replaced with a new electronic VCR model.
1/26/2	011: Expanded Operational Review.	EOR planned	12/31/2011	
	011: Tree trimming. Trim circuit as part of four year ation management cycle.	Scheduled for	12/30/2011	
5/25/2	011: Circuit outage data analysis.	Completed	5/25/2011	New Bloomfield 5-47-01 continues to remain on the WPC list for the fifth consecutive quarter. The largest CPI contributor has been the percentage of customers with >3 interruptions. In the past four quarters, the circuit breaker has experienced five breaker interruptions, mostly due to trees from outside the trimming right of way. Two of the largest contributing outages to the CPI have been caused by the miscoordination of the breaker VCR with a downstream VCR.
coordi	011: Investigate an alternative VCR protection nation scheme between the substation VCR and a stream device.	Completed	6/22/2011	Reduced outage risk. Protection settings have been updated to allow for better coordination.
potent Bloom the nu	011: Evaluate potential distribution line. Evaluate ial USF project for a new distribution circuit in the New field area to improve reliability. A new circuit will reduce mber of customers served by the breaker and will provide ditional tie in the event of an outage.	Completed	6/28/2011	The new circuit cuts the customer count of the New Bloomfield 47-1 line in roughly half.
	011: Install fuse(s). Install additional fusing on a CEMI reduce the exposure seen by customers.	Scheduled for	12/31/2011	
autom	011: Improve sectionalizing capability. Install an ated ROCS device near the midpoint of a six mile section e phase line to improve sectionalizing capability.	Scheduled for	12/31/2012	

Ran	nk Action	Status	Due/Comple	te Result	
	6/28/2011: Install new line and terminal. Construct a new line and terminal at Green Park Substation to relieve reliability on the adjacent New Bloomfield 47-1 line.	Scheduled for	11/30/2014		
9	Circuit ID: 13704 SCHNECKSVILLE 37-0	4		Location: Lehigh	CPI: 938
:	5/14/2008: Load balancing.	Completed	9/30/2009	Reduced outage risk.	
	10/11/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	11/30/2010	The aerial cable getaway for the Schnecksville 37-0 the past year. The getaway has since been replace OCR outages, due to vehicle contact and trees from way, interrupted approximately 600 customers.	d. Two additional
	4/20/2011; Circuit outage data analysis.		4/20/2011	The outage history for Schnecksville 37-04 has been period ending with Q1 2011. The circuit experience the past year. A transmission outage of unknown casubstation during a Q1 2011 storm. The transmission reclosed for test.	d four major outages in ause interrupted the
				The three remaining outages were due to equipmen Two of which occurred on the same day when the optic disconnect failed in Schnecksville Substation. A selector occurred when an overhead switch failed while cust transferred to the adjacent Schnecksville 37-01 line abnormal circuit configuration and repairs under concustomer restoration.	perating bus parate outage omers were for repairs. The
				Many of the major contributors to the CPI have been that have since been mitigated. Performance will committeed to determine if any proactive steps may be similar interruptions.	ontinue to be
	5/18/2011: Protection coordination review	Completed	5/18/2011	The protection scheme on this circuit is well laid out needed at this time.	. No adjustments
10	Circuit ID: 52403 GREEN PARK 24-03			Location: West Shore	CPI: 889
	3/17/2009: Expanded Operational Review. Reliability Review Completed 7/06/09. Voltage Profile Completed 7/06/09.	EOR initiated	12/31/2009	Inconclusive. Monitor future performance.	
	11/11/2009: Install fuse(s). Install 4 tap fuses	Completed	4/30/2010	Reduced customer count affected by each outage.	
	1/26/2011: Expanded Operational Review.	EOR planned	12/31/2011		
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011		
11	Circuit ID: 12302 LANARK 23-02			Location: Lehigh	CPI: 875
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/31/2011	The largest contributor to the circuit performing indecustomers experiencing more than three interruption caused by trees were main contributors to the multi-	ns. The seven outages
	5/10/2011: Line reconfiguration	Completed	5/10/2011	Transfered about 460 customers to the new Cooper	•

Ran	k Action	Status 1	Due/Comple	te Result	
12	Circuit ID: 24402 TINKER 44-02		··· ···	Location: Pocono	CPI: 861
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011		
13	Circuit ID: 13701 SCHNECKSVILLE 3	7-01		Location: Lehigh	CPI: 838
	10/8/2008: Load balancing.	Canceled	9/15/2010		
	1/14/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	2/18/2011	The Schnecksville 37-01 line experienced fit outage occurred when a tree from outside the circuit breaker. A transmission outage of unsubstation during a Q1 2011 storm. The transclosed for test.	he right of way interrupted the nknown cause interrupted the
				The three remaining outages were due to end of which occurred on the same day who disconnect failed in Schnecksville Substation occurred when an overhead switch failed what adjacent Schnecksville 37-04 line were being repairs. The abnormal circuit configuration delayed customer restoration.	en the operating bus on. A separate outage hile customers from the ng carried by the 37-01 line for
				Many of the major contributors to the CPI hi that have since been mitigated. Performan monitored to determine if any proactive step similar interruptions in the future.	ce will continue to be
	5/18/2011: Protection coordination review	Completed	5/18/2011	The protection scheme on this circuit is well needed at this time.	l laid out. No adjustments
14	Circuit ID: 17902 BARTONSVILLE 79	-02		Location: Pocono	CPI: 829
	10/11/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	11/30/2010	Five circuit breaker outages contributed to twere caused by transmission outages, one ROW, one pole hit, and one animal contact	was a tree from outside the
	4/20/2011: Reconductor line. Project SP51313 will reconductor a quarter mile of 2 phase line to 3 phase. This vallow a poor performing section of line to be bypassed and isolated.	Completed will	6/30/2011	Reduced outage duration.	
	4/20/2011: Improve sectionalizing capability. This circuit wibe automated as part of the second phase of the PPL Smar Grid Project. This will allow automatic isolation and restoration of customers during outage conditions.	t	12/31/2013		

Ra	nk Action	Status	Due/Comple	te Result		
15	Circuit ID: 14404 SO SLATINGTON 44-04			Location: Lehigh	CPI:	811
	10/11/2010: Load balancing.	Canceled	1/1/2011	Determined that rebalancing was not needed.		
	10/11/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	11/30/2010	This circuit had four circuit breaker outages over the past due to animal contact. Animal guarding has been done at as a result. Due to these outages, all the customers on the outages. The greater than 3 outages contribution was 5	t the substa ne 44-4 line	ation e saw
	4/20/2011: Circuit outage data analysis.	Completed	4/20/2011	The outage history for SO Statington 44-04 has been revieuperiod ending with Q1 2011. The circuit's reliability has in the three breaker interruptions in early Q3 2010. All three been mitigated with the installation of animal guarding as replacement of failed equipment. The circuit is expected WPC fist once these outages fall off. Until then, the circuit will continue to be monitored to determine if additional act warranted.	nproved singles of which had well as the today of the tod	nce have a m the nance
	6/17/2011: Install telemetric VCR,	Scheduled for	11/17/2013			
16	Circuit ID: 47501 NEW COLUMBIA 75-01			Location: Sunbury	CPI:	795
	1/6/2011: Expanded Operational Review. EOR Planned for 2011	EOR initiated	12/31/2011			
	1/6/2011: Thermographic inspection-OH line. Thermovision Inspection of 2 and 3 phase sections to be completed early 2011.	Completed	2/9/2011	Reduced outage risk. All necessary repairs completed.		
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/ 31/2011			
17	Circuit ID: 28001 TAFTON 80-01			Location: Pocono	CPI:	794
	10/11/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	11/30/2010	This circuit experienced a long duration breaker outage dutrimming related in December 2010 during a stormy/windy of issues have contributed to outages on this circuit eit, will misoperation, and animal guards, etc. have been listed as the frequency of outages.	/ day. A va ind, transn	ariety nission
	4/20/2011: Install tie. A new 3 phase tie line between Tafton 80-1 and Newfoundland 83-2 is currently being engineered and is expected to be completed by the end of 2011. The new tie will allow greater operational flexibility, reduce outage exposure, and increase ability to remotely isolate and restore customers.	Scheduled for	12/31/2011			
18	Circuit ID: 26904 SCRANTON 69-04			Location: Scranton	CPI:	790
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	8/31/2011	Inconclusive. Monitor future performance. SP24705 relief May of 2011, Very short circuit no major outages	ved this cir	rcuit in

Rani	k Action	Status	Due/Comple	te Result	
19 (Circuit ID: 65802 ROHRERSTOWN 58-	02		Location: Lancaster	CPI: 790
	4/13/2009: Line inspection-equipment. LMI Inspection performed on 2 phase and 3 phase line - 4 miles total	Completed	12/31/2009	Reduced outage risk,	
	6/24/2009; Install fuse(s). Install 1 new tap fuse at 39901S26394	Completed	7/24/2009	Reduced customer count affected by each outage,	
	10/5/2009: Improve sectionalizing capability. Hang Fault Indicators on 2 normally closed air breaks.	Completed	10/30/2009	Reduced outage duration.	
1	1/4/2010: Install animal guard(s). Animal Guard 3 locations	Completed	1/11/2010	Reduced outage risk.	
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/6/2011	Customers experiencing greater than three outages contributor (56%) to the CPI. This was mainly due caused by trees — both trimming and not trimming scheduled for tree trimming in 2014.	to several outages
7	7/14/2011: Monitor future performance.	Completed	7/14/2011	A project was identified (WR 536056) that would in reliability of the line.	nprove the overall
a a t	7/20/2011: Reconductor line. A 3 phase line will be extended and the existing line will be reconductored and re-sectionalize along Marietta Pike. This will greatly decrease the exposure the line which could decrease both the number and duration of future outages.	d of	5/31/2013		
20 (Circuit ID: 64402 LANDISVILLE 44-02			Location: Lancaster	CPI: 788
7	7/15/2008; Install fuse(s). Install 3 tap fuses	Completed	12/31/2010	Reduced customer count affected by each outage.	
	8/7/2008: Install animal guard(s). Install animal guards and fault indicators	Completed	12/31/2009	Reduced outage risk.	
	8/7/2008: Line inspection-equipment. Update riser pole with failed LA	Completed	12/31/2010	Reduced outage risk.	
8	8/7/2008: Install fuse(s). Upgrade 40K fuse to 100K	Completed	12/31/2010	Reduced outage risk.	
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	7/19/2011	Customers experiencing greater than three outage contributor (58%) to the CPI. This was mainly due trees, not trimming related. The circuit is scheduled 2014. This circuit will be reviewed in more detail at performing circuit meeting scheduled for August 12	to outages caused by d for tree trimming in the upcoming worst

	22 Circuit ID: 13302 ORVILLA 33-02
<u>-</u>	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.

7/12/2011: Circuit outage data analysis - WPC not on

Action

preceding qtr. list.

Rank

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21	Circuit ID: 26002 WEST DAMASCUS 60-0)2		Location: Pocono	CPI:	781
	8/11/2006: Install sectionalizers. An intelligent switching project has been identified to reduce customer minutes lost.	Completed	12/31/2009	Reduced customer count affected by each outage.		
	8/14/2007: Tree trimming.	Completed	8/31/2009	Reduced outage risk.		
	10/11/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	6/16/2011			
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	8/31/2011	This circuit experienced a majority of tree related outages a non trimming related tree outage operated the circuit brillarge outage to 1192 customers. On 4/28/2011 a non trim related caused a OCR to operate and interupt 91 custometree related outages, a three phase OCR caused a large equipment failure on 6/24/2011.	eaker causin ming related ers. In additid	ng a ditree on to
22	Circuit ID: 13302 ORVILLA 33-02			Location: Bethlehem	CPI:	772
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011			
23	Circuit ID: 44701 MUNCY 47-01			Location: Susquehanna	CPI:	772

Status

Scheduled for

8/31/2011

Due/Complete Result

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ank	Action		Status	Due/Comple	te Result	
4 Ci	rcuit ID: 11001 I	EAST GREENVILLE 10)-01		Location: Bethlehem	CPI: 76
	2009: Reconductor line, ns to the road.	Reconductor and relocate 20	Completed	11/30/2010	Reduced outage risk. Line relocated to reduce risk customers	k of outage for
deve sche	eloped to resectionalize t	zing capability. Project being rouble spots, and add better fusing posure. Inaccessible portion of the single phase section.	Canceled	2/24/2011		
repla		zing capability. Install new OCR, emetric OCR and install motorized 1/Macungie 27-1 tie.	Completed	8/20/2010	Reduced outage risk.	
	3/2010: Circuit outage da ceding qtr. list.	ta analysis - WPC not on	Completed	8/30/2010	Customers experiencing greater than three outage contributor to the CPI. This was due to several tre to non-tree trimming related outates) and one installure on the line. Tree trimming is planned for the	ee related outages (due ance of equipment
8/20	0/2010: Line Inspection a	nd Maintenance	Scheduled for	12/31/2011		
as p bein	part of 4 year vegetation r	rim East Greenville 10-01 circuit nanagement cycle. Efforts are is at the top of the spring 2011	Scheduled for	12/30/2011		
5/17	7/2011: Quarterly WPC N	deeting	Completed	5/17/2011	Discussed reliability options and the idea of a new reliability in the area. Verified that a new remote of installed at 62085S42120.	
	7/2011: Install remotely o 60S41744, WR608684,	perated controlled switch at	Scheduled for	12/17/2012		
	7/2011: Install new remo 99S42443.	ely operated control switch near	Scheduled for	12/17 <i>[</i> 2013		
6/17	7/2011: Install new subst	ation near the end of the feeder.	Scheduled for	11/30/2015		
5 Cir	rcuit ID: 60603 1	NORTH COLUMBIA 06	5-03		Location: Lancaster	CPI: 75
	2/2009: Perform line mail ection.	ntenance identified by line	Completed	12/31/2009	Reduced outage risk.	
	2010: Expanded Operati npleted 3/10/10	onal Review. Reliability Analysis	Completed	12/31/2010	Reduced outage duration.	
	2011: Improve sectionalicators on 2 under ground	zing capability. Installed fault dips	Completed	3/23/2011	Reduced outage duration,	
	2011: Improve sectionalicators before and after in	zing capability. Install fault accessible line.	Completed	4/ 11 / 2011	Reduced outage duration.	
	I/2011: Circuit outage da eding qtr. list.	ta analysis - WPC not on	Completed	5/6/2011	SAIDI was the greatest contributor (55%) to the CPI. This was due to on tree trimming related outage that accounted for over 2.2 million of the 2.8 million total customer minutes interrupted. Tree trimming is planned for the line in 2011.	

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Rank	Action	Status	Due/Comple	te Result		
26 Cir	cuit ID: 46801 HEPBURN 68-01	-		Location: Susquehanna	CPI:	745
Expa	inded Operational Review.	Completed	12/31/2009	Reduced outage risk.		
7/6/2	010: Install fuse(s).	Canceled	3/1/2011	Reduced customer count affected by each outage.		
7/6/2	010: Install fuse(s), Install 3 fuses.	Completed	8/1/2011	Reduced customer count affected by each outage.		
מתר	2010: Install fuse(s).	Completed	3/1/2011	Reduced customer count affected by each outage.		
7/7/2	2010: Thermographic inspection-OH line.	Completed	3/31/2010	Identified 2 repair locations.		
	2010: Perform line maintenance identified by line action.	Completed	7/19/2010	Reduced outage risk,		
7/7/2	2010: Thermographic inspection-OH line.	Completed	7/19 / 2010	Reduced outage risk.		
	/2011: Circuit outage data analysis - WPC not on eding qtr. list.	Scheduled for	8/31/2011			
27 Cir	cuit ID: 66002 RHEEMS 60-02			Location: Lancaster	CPI:	742
	2010: Line inspection-equipment. Perform Line Inspection and 3 Phase Line Sections - 5.8 miles	Completed	5/21/2010	Reduced outage risk.		
	/2010: Perform line maintenance identified by line ection. WR 584932, 584933, 584934, 585935	Completed	12/31/2010	The line maintenance work that was identified and completed include replacement of 4 failed crossarms, the moving of a pole to a less vulnerable location, the replacement of a damaged pole and the replacement of a damaged		
	/2010: Expanded Operational Review. Reliabilty Analysis pleted 5/19/10. Reliability work requests under field review	Completed	12/31/2010	Reduced outage duration.		
	2011: Improve sectionalizing capability. Add remote ating control capability to an existing switch	Scheduled for	6/29/2012			
	/2011: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	4/14/2011	Customers experiencing greater than three outages wa contributor (52%) to the CPI. This was mainly due to soutages (due to non-tree trimming related outates). Treplanned for the line in 2011.	everal tree re	elated
6/30	/2011: Line inspection-equipment.	Completed	6/30/2011	Reduced outage risk.		
7/14	/2011: Tree trimming.	Completed	7/14/2011	Tree trimming was completed during first quarter, 2011		
7/14	/2011: Install animal guard(s).	Completed	7/14/2011	Animal guarding of substation has been confirmed, con	npleted.	
7/14	/2011: Install SCADA	Scheduled for	12/31/2012			

Rank	Action	Status	Due/Comple	te Result	
28 Cir	cuit ID: 12701 MACUNGIE 27-01			Location: Lehigh	CPI: 728
	2008: Relocate inaccessible line. A section along chview Road is to be relocated along the road.	Scheduled for	5/31/2013		
	2011: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	2/18/2011	All the customers on the Macungie 27-1 line experient the past year. Two of the four outages were due to sufailures, which were repaired at the time of the interrugaction item has been taken out for the replacement. Out on animal contact and another outage was due to the to reclose.	bstation getaway btion. A seperate One outage was due
issue repla	2011: Replace UG getaway. Due to recent performance is, the Macungie 27-01 UG getaway has been identified for cement as part of the 2011 Asset Optimization Strategy 5) plan.	Scheduled for	12/30/2011		
6/17/	2011: Animal guard being installed on entire substation.	Scheduled for	12/31/2015		
2015	2011: A new 69/12kV substation is in the budget for . It will be located near the end of the circuit and transfer t 350 customer to the new substation.	Scheduled for	12/30/2015		
29 Cir	cuit ID: 52401 GREEN PARK 24-01			Location: West Shore	CPI: 711
	2009: Expanded Operational Review. Reliability Review pleted 8/11/09. Voltage Profile Completed 7/06/09.	Completed	10/30/2009	Reduced customer count affected by each outage.	
3/17/	2009: Tree trimming.	Completed	12/31/2009	Reduced outage risk.	
9/2/2	009; Install fuse(s). Install 16 new tap fuses.	Completed	11/5/2009	Reduced customer count affected by each outage.	
	2010: Evaluate potential ties. Evaluating project to create th 24-03	Completed	9/10/2010	Inconclusive. Monitor future performance. Extensive a completed on this circuit. Not on WPC list, Will reservatuate should circuit performance degrade.	
1/26/	2011: Expanded Operational Review,	EOR planned	12/31/2011		
	2011: Circuit outage data analysis - WPC not on eding qtr. list,	Completed	5/25/2011	The Green Park 24-02 line is a long radial distribution western edge of PPL territory. The feeder has approximately customers across 144 circuit miles. The largest CPI been the percentage of customers with >3 interruption of the largest interruptions occurred when a failed insepark 69kV tap interrupted the JUNI-SDLE 69kV line, distribution tie to New Bloomfield Substation limited the customers on Green Park Substation that could be rewere being made.	imately 1,440 contributors have is and SAIDI. Two ulator on the Green The single e number of
	2011: Evaluate potential ties. Evaluate potential tie een the Green Park 24-01 and Green Park 24-03 lines.	Scheduled for	9/1/2011	-	

31	Circuit ID: 43401 BENTON 34-01			Location: Sunbury	CPI:	709
	8/26/2010: Install tie. A project was placed into the budget to create a tie between Benton 34-1 and Millville 32-2, and a 12 kV tie between Millville 32-2 and Hughesville 70-1. This will enhance the reliability of all three circuits by providing additional operating flexibility through use of remotely operated interupting and switching devices. The project expects to save approximately 0.3 system SAIDI minutes. This project is scheduled to go in service in 5/2013.	Scheduled for	5/31/2013			
21 -	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/31/2011	The largest contributor to the CPI Index was SAIDI. Three interruptions accounted for more than 60% of the customes		

Status

Completed

Due/Complete Result

5/31/2011

Location: Susquehanna

tree taking down the lines during a wet snow storm.

The number of customers experiencing more than 3 outages attributed to

Will follow up with SET regarding breaker. The longest outage was due to a tree taking down the lines causing the circuit breaker to open. The other

two breaker interruptions were due to equipment failures.

34% of the CPI score for this circuit. Two outages that affected all of the customers accounted for 40% of the total customer minutes lost. One of these outages was due to a 69kV line outage, and the other was due to a

CPI: 711

Rank

Action

preceding gtr. list.

30 Circuit ID: 44703 MUNCY 47-03

4/11/2011: Circuit outage data analysis - WPC not on

Rar	ik Action	Status	Due/Comple	te Result	
32	Circuit ID: 52402 GREEN PARK 24-02			Location: West Shore	CPI: 687
	3/17/2009: Expanded Operational Review. Reliability Review Completed 7/30/09. Voltage Profile Completed 7/02/09. Field Work Request Review in Progress.	EOR initiated	12/31/2009	Inconclusive. Monitor future performance.	
	11/11/2009: Install fuse(s). Install 9 tap fuses	Completed	7/6/2010	Reduced customer count affected by each outage.	
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/25/2011	The Green Park 24-02 line is a long radial distribution of western edge of PPL territory. The feeder has approximate customers across 139 circuit miles. The largest CPI consent the percentage of customers with >3 interruptions of the largest interruptions occurred when a failed insula Park 69kV tap interrupted the JUNI-SDLE 69kV line. The distribution tie to New Bloomfield Substation limited the customers on Green Park Substation that could be restivere being made. Local areas of the circuit were also the 02/02/11 ice storm.	nately 1,645 Intributors have Intributors have Ind SAIDI. Two Interest on the Green Ind single Inumber of Indoored while repairs
	5/25/2011: Install fuse(s), Install additional fusing on a CEMI tap to reduce the exposure seen by customers.	Scheduled for	12/31/2011		
	5/25/2011: Reconductor line. Reconductor approximately 8,500 feet of single phase CWC to 1/0 ACSR XLP or equivalent.	Scheduled for	12/31/2012		
	5/25/2011: Improve sectionalizing capability. Install automated ROCS devices between the Green Park 24-02 and Green Park 24-03 circuits to allow for faster sectionalizing.	Scheduled for	12/31/2011		
	5/25/2011: Install 1 phase OCR(s). Replace a single phase 1004H recloser at to a 140V4h recloser for increased reliability and better coordination.	Scheduled for	3/31/2012		
33	Circuit ID: 15601 NO STROUDSBURG 56	-01		Location: Pocono	CPI: 686
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011		
	7/20/2011: Improve sectionalizing capability. This circuit will be automated as part of the second phase of the PPL Smart Grid Project. This will allow automatic isolation and restoration of customers during outage conditions.	Scheduled for	12/31/2013		
	7/20/2011: Install tie. SP51415 Will build a 3 phase tie line between the 15601 and 15604. This will create a tie line for 750 currently radial customers.	Scheduled for	11/30/2014		

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Ran	k Action	Status	Due/Comple	te Result		····
34	Circuit ID: 15603 NO STROUDSBURG 56-	03		Location: Pocono	CPI:	683
	2/14/2008: Monitor future performance.	Ongoing				
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011			
	7/20/2011: Improve sectionalizing capability. This circuit will be automated as part of the second phase of the PPL Smart Grid Project. This will allow automatic isolation and restoration of customers during outage conditions.	Scheduled for	12/31/2013			
35	Circuit ID: 40802 EXCHANGE 08-02			Location: Central	CPI:	682
	6/15/2009: Install fuse(s). Install 5 tap fuses to reduce exposure risk to substation.	Completed	4/30/2010	Reduced outage risk.		
	6/15/2009: Install fault indicators on sectionalizing air break.	Completed	10/23/2009	Improved troubleshooting and restoration times.		
	2/11/2010: Improve sectionalizing capability. Take tap change to increase 12 kV voltage.	Completed	11/10/2010	Increased substation voltage to allow better trans	fer capability.	
	1/14/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	2/18/2011	SAIDI was 80% of the CPI score. The largest out was due to an equipment failure while transferring Substation to Exchange 8-2 to perform maintenal determined that Planning will develop several alternasters in this area.	g load from Mt. Carr nce at Mt. Carmel. I	nel t was
	3/23/2011: Circuit outage data analysis. The Distribution Planner will analyze several alternatives for improving transfers between Exchange and Mt. Carmel substation.	Completed	4/30/2011	Two projects were identified to improve transfers The first project is a new line and terminal at Exc will reduce load and customer count on the Exch second project is a new line and terminal at Mt. C will reduce load and customer count on the Mt. C	hange substation, th ange 8-1 feeder. Th Carmel substation, ti	nat e
	4/20/2011: Install new line and terminal. New line and terminal at Exchange substation to reduce load and customer count on the Exchange 8-1 feeder. Planned to improve transfers between Exchange and Mt. Carmel Substations.	Scheduled for	12/1/2014			
	4/20/2011: Install new line and terminal. New line and terminal at Mt. Carmel substation to reduce load and customer count on the Mt. Carmel 78-2 feeder. Planned to improve transfers between Exchange and Mt. Carmel Substations.	Scheduled for	12/1/2014			
	5/4/2011: Improve sectionalizing capability. Upgrade existing LBAS to ROCS.	Scheduled for	10/28/2012			

Ran	k Action	Status	Due/Comple	te Result	
36	Circuit ID: 60904 DONEGAL 09-04			Location: Lancaster	CPI: 672
	5/7/2010: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	7/9/2010	Inconclusive. Monitor future performance. SAI score. The majority of the outages were due to related. The circuit was last trimmed in 2008. 6/24/10 caused trees to fall into the primary elegone outage was 490,871, or 63% of the total or	trees, not trimming A severe wind storm on ectric lines. The CMI for that
	5/7/2010: Line inspection-equipment. Line Inspection to be performed on 2 & 3 phase line sections	Completed	5/19/2010	Multiple WR's initiated for follow-up work	
1	7/23/2010: Reconductor line. WR 587967 initiated to reconductor/rebuild existing double circuit section of Donegal 09-2 & 09-4.	Scheduled for	6/29/2012		
į	7/23/2010: Perform line maintenance identified by line inspection. WR's 584318 (Pole), 584319 (Arms) and 584322 (Minor Maint) Initiated as a result of Line Inspection	Completed	10/13/2010	Reduced outage risk.	
	4/1/2011: Line inspection-equipment. Perform Line Inspection on 2 & 3 phase line sections	Completed	<i>4/7/</i> 2011	The inspection identified a failed pole, several additional minor maintenance items. WR's will needed repairs. These will be tracked under a item.	be written to make the
•	7/15/2011; Replace OCR	Scheduled for	7/15/2012	WR 626735: new OCR at Route 230 and Floring	ı Hill
	7/15/2011: Replace Breaker	Scheduled for	7/15/2014	Breaker replacement with 9-2	
37	Circuit ID: 20601 GREENWOOD 06-01			Location: Central	CPI: 671
	1/14/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	2/18/2011	SAIDI was 34% of the CPI score. The majority trees, not trimming related. A 2.5 mile tie proje of 2010 that is expected to significantly reduce customers affected per outage.	ct was completed at the end
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011		
38	Circuit ID: 47502 NEW COLUMBIA 75-0	2		Location: Sunbury	CPI: 665
	1/6/2011: Thermographic inspection-OH line. Thermovision Inspection of 2 and 3 phase sections to be completed early 2011.	Completed	2/8/2011	Reduced outage risk. Completed 2/9/2011 - A completed.	II necessary repairs
	1/6/2011: Expanded Operational Review. EOR Planned for 2011	EOR initiated	12/31/2011		
	7/12/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Scheduled for	8/31/2011		

Rani	k Action		Status	Due/Comple	te Result	
39 (Circuit ID: 64802 N	1OUNT NEBO 48-02			Location: Lancaster East	CPI: 660
(4/28/2009: Expanded Operat Completed 4/21/09 Reliability Analysis Complete	ional Review. Voltage Profile d 4/21/09	Campleted	12/31/2009	Reduced outage risk.	
,	See subsequent records for r	eliability work requests				
	4/28/2009: Monitor future per Regulator n/o 39518s20247 (Completed	3/31/2010	Inconclusive. Monitor future performance.	
	7/10/2009: Circuit outage dat preceding qtr. list.	a analysis - WPC not on	Completed	8/14/2009	Reduced customer count affected by each outage, constructing tie to West Willow and constructing su to reduce outage duration and customers affected.	
	7/15/2009: Line inspection-e Inspection on multiphase line		Completed	8/10/2009	Reduced outage risk.	
	10/7/2009: Install 3 phase Oowith Telemetric Electronic OC	CR(s). Replace Hydraulic OCR CR 40077s20754	Completed	10/29/2009	Reduced outage duration.	
	12/15/2009: Perform line ma Inspection. WR 538735 - Rej	intenance identified by line place Deteriorated cross arm	Completed	12/31/2009	Reduced outage risk.	
	10/13/2010: Install tie. Cons Marticville Rd	truct Tie to West Willow 75-3 via	Scheduled for	11/30/2013		
	10/13/2010: Install tie. Cons River Rd	truct Tie to West Willow 75-3 via	Scheduled for	12/31/2012		
	10/13/2010: Reconductor line Substation to 477 Al XLP (WI	e. Reconductor 1st 12 spans from R 447334)	Completed	12/31/2010	Reduced outage risk.	
	4/20/2011: Line inspection-e Inspection on Multi-Phase Eq		Completed	4/20/2011	Reduced outage risk.	
40	Circuit ID: 10805 C	CHERRY HILL 08-05			Location: Bethlehem	CPI: 644
	4/11/2011: Circuit outage da preceding qtr. list.	ta analysis - WPC not on	Completed	5/31/2011	The major contributor to the circuit performing inde experiencing more than three interruptions.	x was customers
•	4/11/2011: Monitor future pe	rformance.	Ongoing	5/31/2011	2 large outages contributed to the circuit performing were caused by a vehicle accident and trees not tri	-

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Rai	nk Action	Status	Due/Comple	te Result		
41	Circuit ID: 56802 BENVENUE 68-02			Location: West Shore	CPI:	647
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/25/2011	The largest CPI contributor has been the percent interruptions. The Benvenue 68-02 line experier interruptions when a failed insulator on the Greet interrupted the JUNI-SDLE 69kV line. In additioning duration vehicle pole hits affecting 930 cust were delayed due to traffic caused by the vehicle was hit is behind a guard rail and down a steep the road. The two accidents are considered to the pole does not provide any clear reliability bear.	nced two circuit brea in Park 69kV tap in, there have been to comers. Restoration e accidents. The po embankment away for by chance. Reloc	iker two i times ble tha from
	5/15/2011: Improve sectionalizing capability. Automate tie with the Rockville 65-04 circuit.	Completed	5/20/2011	Reduced outage duration. A telemetric VCR an installed to automate the potential transfer of 75 the Benvenue 68-02 line.		
42	Circuit ID: 13102 NORTHAMPTON 31-02			Location: Bethlehem	CPI:	63
	2/17/2011: Install telemetric recloser.	Completed	3/8/2011	Reduced the number of customers that see an o sectionalizing.	utage and increase	٠
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/31/2011	The major contributor to the circuit performing in experiencing more than three interruptions.	idex was customers	
	6/17/2011: Build new 69/12kV substation at the end of the 31-2 circuit.	Scheduled for	11/30/2011			
43	Circuit ID: 13602 RICHLAND 36-02			Location: Bethlehem	CPI:	61
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr, list.	Completed	5/31/2011	The major contributor to the circuit performing in experiencing greater than three interruptions.	idex was customers	
	6/17/2011: Build tie line between 36-2 and Ridge Road 70-1.	Scheduled for	11/17/2014			
44	Circuit ID: 57702 PAXTON 77-02			Location: Harrisburg	CPI:	61
	1/26/2011: Thermographic inspection-OH line.	In progress				
	4/11/2011: Circuit outage data analysis - WPC not on preceding qtr. list.	Completed	5/25/2011	O1 2011 is the first quarter the circuit has appeal largest CPI contributor was the percentage of crinterruptions. In the past four quarters, the circular experienced four interruptions. Two outages we during the 2/2/11 ice storm. A vehicle pole hit in 10/27/10 and a tree from outside the trimming in breaker during the 6/24/10 thunder and lightning	ustomers with >3 uit breaker has ere coded as nothing nterrupted the break ight of way interrupte	g four
	5/25/2011: Improve sectionalizing capability. Investigate installing a normally closed LBAS near the circuit's mid point. This will provide an additional sectionalizing point to improve restoration times during an outage.	Completed	7/21/2011	A location has been identified that would section in roughly half.	alize the customer	COUR
	7/21/2011: Install ROCS, Install a normally closed remote operator controlled switch near the circuit's mid point.	Scheduled for	12/31/2011			

Rank	k Action		Status	Due/Comple	te Result		
45 (Circuit ID: 23401	HONESDALE 34-01			Location: Pocono	CPI: 6	611
	712/2011: Circuit outage preceding qtr. list.	data analysis - WPC not on	Scheduled for	8/31/2011			
46 (Circuit ID: 43201	MILLVILLE 32-01			Location: Sunbury	CPI: 5	591
	/11/2011: Circuit outage receding qtr. list.	data analysis - WPC not on	Completed	5/31/2011	The number of customers experiencing more than 74% of the CPI for this circuit. This circuit went into 2011 and the high CPI score was inherited from the configuration.	o service in January	
47 C	Circuit ID: 41601	CLEVELAND 16-01			Location: Central	CPI:	584
re		erational Review. Iniatied work to and reconductor a portion of	Completed	7/24/2009	Inconclusive, Monitor future performance,		
	724/2009: Perform line managed failing	naintenance identified by line ng equipment.	Completed	9/18/2009	Reduced outage risk.		
	724/2009: Reconductor I primary in Knoebels.	ine. Reconductor underground	Completed	3/24/2010	Reduced outage risk.		
	7/12/2011: Circuit outage receding qtr. list.	data analysis - WPC not on	Scheduled for	8/31/2011			
48 (Circuit 1D: 10901	COOPERSBURG 09-01			Location: Bethlehem	CPI:	577
	7/13/2010: Circuit outage receding qtr. list.	data analysis - WPC not on	Completed	8/30/2010	The greatest contributor to the CPI for this circuit is outages. This circuit has experienced three breaks 12 months. One was due to a transmission outage animal contact in the substation. One was due to a equipment. All three problems were addressed.	er outages in the pase. One was due to	
W		ne. SP 56615 - a portion of the line and a portion of the 09-2 will be 09-1	Completed	5/31/2011	Increase reliability for customers in the area. The source in the area.	9-4 provided anothe	or

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Rank	Action	Status	Due/Comple	te Result		
19 Cir	cuit ID: 64202 KINZER 42-02			Location: Lancaster	CPI:	568
inacc	/2009: Relocate inaccessible line. Relocate 3 ph cessible line to Dam Rd. Approximate grid numbers 3s22904 to 46903s22491	Completed	10/14/2010	Reduced outage duration,		
	010: Expanded Operational Review, Reliability Analys pleted 9/8/10	is Completed	12/31/2010	Reduced outage duration. No Reliability W.R. needed		
	/2011: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	2/18/2011	Two of the four significant outages experienced were t (CB failure at Wakefield interrupted the Kinzer 13 circularror performing AB Maint.)		
1/17/ on 2 :	2011: Line inspection-equipment. Perform line inspect and 3 phase line sections - 16.3 miles	tion Completed	7/12/2011	Reduced outage risk.		
inspe	2011: Perform line maintenance identified by line action. Perform line inspection on 2 and 3 phase line ons - 16.3 miles	Completed	3/31/2011	Reduced outage risk.		
	72011: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	7/12/2011	This circuit experienced a circuit breaker outage due to pole. The total customers interrupted was double their customers due to the transfer of the ATGL 2-1 line und Other contributors were equipment failures and trees, related. This circuit is scheduled for tree trimming in 2	iormal, total der job W-1326 not trimming	_
0 Cir	cuit ID: 46302 ROHRSBURG 63-02			Location: Sunbury	CPI:	566
OCR fusing	/2008: Install 1 phase OCR(s). Replace fuse with 1 phase at 37430N35717. Close NO at 37408N35600. Install g and feed this tap from north to south. Install new NO 37420N34855.	slot	8/31/2011	Reduced customer count affected by each outage.		
	/2008: Relocate inaccessible line. Relocate inaccessib from fuse 37423N35271 (Savage Hill Rd).	le Scheduled for	4/1/2012			
	/2010: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	3/4/2010	Reduced outage risk. The Rohrsburg 63-02 circuit was Susquehanna Region's WPC meeting on March 4, 20 categorized as WPC because of the number of custor more than 3 outages. This line has experienced two by the last year, plus several large OCR outages due to vof-way trees. Several improvement initiatives are under elsewhere in this database.	10. This line is ners experienc reaker outages rehicles and of	s cing is in ff-right
	1/2010: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	11/11/2010	The Rohrsburg 63-02 circuit was reviewed at Susquel 2010 WPC meeting on November 11, 2010. This circ worst-performer due to the number of customers expecutages. The major contributors to these outages havoutages, and a transmission outage affecting the entiricircuit has been the focus of reliability improvements that documented elsewhere in this database.	uit is classified riencing multip e been storm-r e substation.	i as a pie relate This

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Rank	Action	Status	Due/Comple	te Result	
51 Ci	ircuit ID: 47703 BLOOMSBURG 77-03			Location: Sunbury	CPI: 564
1/1	6/2009: Expanded Operational Review.	EOR planned	12/31/2009	Reduced customer count affected by each outage, new load break air switch was installed to provide f sectionalizing.	
cre 47 cire	26/2010: Install tie. A project was placed into the budget to late a tie between Bloomsburg 47703 and Bloomsburg 704. This will enhance the reliability of both Bloomsburg cuits by providing additional operating flexibility through use remotely operated interupting and switching devices.	Scheduled for	11/30/2014		
	/11/2010: Circuit outage data analysis - WPC not on oceding qtr. list.	Completed	11/11/2010	The Bloomsburg 77-03 circuit was reviewed at Sus 2010 WPC meeting on November 11, 2010. This const-performer due to the number of customers e outages. Over the last 4 quarters, the substation by three times, twice due to off-right-of-way trees contine will be inspected for vegetation encroachment equipment failure risks. Based on the performance quarters, this circuit will likely remain a WPC for 2	circuit is classified as a xperiencing multiple reaker was interrupted tacting the line. This and potential of this line in the last 2
11.	/11/2010: Line inspection-equipment.	Completed	5/2/2011	Reduced outage risk. The line inspection revealed 2 Blown Lightning Arrestors, Broken Strands on the Wire Tie, Broken Insulators and Broken Guy Wires	e Primary, 1 Broken
52 C	ircuit ID: 64701 LITITZ 47-01			Location: Lancaster East	CPI: 564
	/11/2010: Circuit outage data analysis - WPC not on eceding qtr. list.	Completed	11/5/2010	Inconclusive. Monitor future performance.	
1/8	6/2011: Expanded Operational Review.	Scheduled for	12/30/2011		
1/1	3/2011: Thermographic inspection-OH line.	Completed	<i>5/2/2</i> 011	Reduced outage risk.	
1/1	13/2011: Line inspection-equipment.	Completed	3/10/2011	Reduced outage risk. As a result of the line inspe- were initiated to make repairs which should minim	

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Rank	Action	Status	Due/Comple	te Result		•
53 Cir	cuit ID: 46701 RENOVO 67-01			Location: Susquehanna	CPI:	563
12/18	3/2008: Expanded Operational Review.	Completed	12/31/2009	Reduced outage risk. Identified locations for addition animal guard.	nal fusing and 1	
	2009: Circuit outage data analysis - WPC not on eding qtr. list.	Completed	12/1/2009	Inconclusive. Monitor future performance. The Reno discussed at Susquehanna Region's Quarterly WPC This circuit is a WPC due to outages longer than 4 his circuit was affected by a summer wind storm on Augicustomers experiencing an outage for approximately was inspected in October and November to identify in Several items identified include additional fusing, replaced by equipment damage, and adding redundant Susquehanna River crossing to S. Renovo Borough.	meeting on 12/1, rs in duration. The ust 9 resulting in 5 hours. The cimprovement project of pole top for to the	/09. his all rcuit jects, und
1/6/2	010: Thermographic inspection-OH line.	Completed	3/31/2010	6.6 miles of three-phase and 0.2 miles of two-phase identified.	inpected. No rep	oairs
1/6/2	010: Install fuse(s).	Completed	1/20/2010	Reduced customer count affected by each outage.		
1/6/2	010: Install animal guard(s).	Completed	1/20/2010	Reduced outage risk.		
7/6/2	010; Install fuse(s).	Completed	1/7/2010	Reduced customer count affected by each outage.		
Rebu Portic can b	2010: Relocate inaccessible line. Westport Tap Part 2. iild approx 1.3 miles with 1/0 ACSR XLP and static wire. ons may only need XLP and no static wire. Other portions be relocated from one side of SR 120 to other side, away steep bank.	Scheduled for	12/31/2011			
Rebu Portio can b	2010: Relocate inaccessible line. Westport Tap Part 1. illd approx 2.0 miles with 1/0 ACSR XLP and static wire. ons may only need XLP and no static wire. Other portions be relocated from one side of SR 120 to other side, away steep bank.	Scheduled for	12/31/2011			

Rank	k Action		Status	Due/Comple	te Result	
54 (Circuit ID: 25801	SULLIVAN TRAIL 58-0	1		Location: Wilkes-Barre	CPI: 545
1	I/1/2008: Expanded Ope	rational Review.	in progress	12/31/2008		
ir V	nspection,	naintenance identified by line inor maintenance identified by line	Completed	9/1/2009	Reduced outage risk.	
ir V	nspection.	naintenance identified by line degraded transformer identified by line	Completed	8/31/2009	Reduced outage risk.	
1 a	0/7/2009: Install animal unimal guard at various to	guard(s). WR 539607 to install cations.	Completed	11/20/2009	Reduced outage risk.	
s V	7/2/2010: Expanded Ope section of line: /oltage profile complete (Field review to complete (Completed	6/24/2010	Inconclusive. Monitor future performance.	
d		repair degraded conditions found former cutouts, missing animal guard,	Completed	12/8/2010	Reduced outage risk.	
	7/12/2011; Circuit outage preceding qtr. list.	data analysis - WPC not on	Scheduled for	8/31/2011		
55 (Circuit ID: 26001	WEST DAMASCUS 60-0)1		Location: Pocono	CPI: 529
	0/9/2009: Circuit outage preceding qtr. list.	data analysis - WPC not on	Completed	11/30/2009	This circuit experienced a circuit breaker outage vehicle hitting a pole. This circuit has had many due to the remote location of the circuit.	
1	10/15/2010: Circuit outag	e data analysis.	Completed	10/29/2010	Beavers caused trees to bring down wires. Haza removed.	ard trees have been
1	0/21/2010: Improve sec	tionalizing capability.	Scheduled for	7/31/2011		
56 (Circuit ID: 20402	ASHFIELD 04-02			Location: Central	CPI: 526
	7/20/2011: Circuit outage preceding qtr. list.	data analysis - WPC not on	Scheduled for	8/31/2011		
57 (Circuit ID: 11506	FREEMANSBURG 15-0	6		Location: Bethlehem	CPI: 523
	7/20/2011: Circuit outage preceding qtr. list.	data analysis - WPC not on	Scheduled for	8/31/2011		

5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

The following table shows a breakdown of service interruption causes for the 12 months ended at the current quarter. The top three causes (Equipment Failures, Trees-Not Trimming Related, and Animals), which are based on the percent of cases of trouble, are highlighted in the table. Service interruption definitions are provided in Appendix B. PPL Electric's maintenance programs focus on corrective actions to address controllable service interruptions (e.g., trees and equipment failure).

Cause Description	Trouble Cases ⁶	Percent of Trouble Cases	Customer Interruptions ⁷	Percent of Customer Interruptions	Customer Minutes	Percent of Customer Minutes
Animals	3,965	19.63%	53,380	3.38%	5,110,461	2.48%
Contact/Dig-In	148	0.73%	9,689	0.61%	671,716	0.33%
Directed by Non-PPL	189	0.94%	8,172	0.52%	555,633	0.27%
Authority			·			
Equipment Failures	6,019	29.80%	527,393	33.39%	59,559,021	28.90%
Improper Design	0	0.00%	0	0.00%	0	0.00%
Improper Installation	4	0.02%	2,074	0.13%	362,675	0.18%
Improper Operation	27	0.13%	41,822	2.65%	1,108,437	0.54%
Non PPL Problem-	113	0.56%	1,866	0.12%	207,593	0.10%
Cust Fac						
Non PPL Problem-	179	0.89%	14,450	0.91%	1,267,433	0.62%
Other						_
Nothing Found	1,637	8.11%	134,816	8.54%	9,486,898	4.60%
Other-Controllable	118	0.58%	13,382	0.85%	675,731	0.33%
Other-Non Control	482	2.39%	33.345	2.11%	3,487,095	1.69%
Other-Public	87	0.43%	31,525	2.00%	2,246,793	1.09%
Trees-Not Trimming	5,593	27.69%	509,570	32.26%	95,390,804	46.29%
Related	-		·			
Trees-Trimming	905	4.48%	64,095	4.06%	13,356,606	6.48%
Related			·			
Vehicles	729	3.61%	133,960	8.48%	12,589,689	6.11%
Total	20,195	100.00%	1,579,539	100.00%	206,076,584	100.00%

⁶ Cases of trouble are the number of sustained customer service interruptions (i.e., service outages).

⁷ The data reflects the number of customers interrupted for each interruption event summed for all events, also known as customer interruptions. If a customer is affected by three separate cases of trouble, that customer represents three customer interruptions, but only one customer interrupted.

Analysis of causes contributing to the majority of service interruptions:

Weather Conditions: PPL Electric records weather conditions, such as wind or lightning, as contributing factors to service interruptions, but does not code them as direct interruption causes. Therefore, some fluctuations in cause categories, especially tree- and equipment-related causes, are attributable to weather variations. PPL Electric has experienced an elevated level of both reportable and non-reportable storms during this reporting period.

Trees – Trimming Related: On January 1, 2010, PPL Electric initiated a prescriptive tree trimming program that moved maintenance trimming cycles to five years for all circuits in the northern portion of its service area and four years for all circuits in the southern portion of its service area. These cycles are inclusive of both urban and rural circuits, and will shorten the overall average trimming cycle for the system. Several more years will be required for the program to reach its full effectiveness on all circuits

Trees – Not Trimming Related: Although their effect on reliability is significant, tree outages not related to trimming generally are caused by trees falling from outside of PPL Electric's rights-of-way, and generally are not controllable.

Animals: Animals accounted for about 20% of PPL Electric's cases of trouble. Although this represents a significant number of cases, the effect on SAIFI and CAIDI is small because nearly 82% of the number of cases of trouble was associated with individual distribution transformers. However, when animal contacts affect substation equipment, the effect may be widespread and potentially can interrupt thousands of customers on multiple circuits. In addition to guarding new distribution transformers and substations, in 2009, PPL Electric initiated distribution and substation animal guarding programs to focus systematically on protecting existing facilities most at risk of incurring animal-caused interruptions.

Vehicles: Although vehicles cause a small percentage of the number of cases of trouble, they accounted for a large percentage of customer interruptions and customer minutes, because main distribution lines generally are located along major thoroughfares with higher traffic densities. In addition, vehicle-related cases often result in extended repair times to replace broken poles. Service interruptions due to vehicles are on the rise as a result of an increasing number of drivers and vehicles on the road. PPL Electric has a program to identify and relocate poles that are subject to multiple vehicle hits.

Equipment Failure: Equipment failure is one of the largest single contributors to the number of cases of trouble, customer interruptions and customer minutes. However, approximately 47% of the cases of trouble, 50% of the customer interruptions and 58% of the customer minutes attributed to equipment failure were weather-related and, as such, are not considered to be indicators of equipment condition or performance. In 2009, to help reduce the risk of incurring interruptions due to equipment failures, PPL Electric initiated an Asset Optimization Strategy project to assess equipment health and generate a long-term plan for proactive infrastructure replacement and enhanced maintenance practices. It is anticipated that, over time, this strategy will improve reliability performance as it pertains to PPL Electric's distribution, substation and transmission assets.

Nothing Found: This description is recorded when the responding crew can find no cause for the interruption. That is, when there is no evidence of equipment failure, damage, or contact after a line patrol is completed. For example, during heavy thunderstorms, when a

line fuse blows or a single-phase OCR locks open and when closed for test, the fuse holds, or the OCR remains closed, and a patrol reveals nothing.

6) Quarterly and year-to-date information on progress toward meeting transmission and distribution inspection and maintenance goals/objectives. (For first, second and third quarter reports only.)

Inspection & Maintenance Goals/Objectives	Annual	2nd Quarter		Year-to-date	
riispection & Maintenance Goals/Objectives		Budget	Actual	Budget	Actual
Transmission					
Transmission C-tag poles (# of poles)	400	139	86	268	246
Transmission arm replacements (# of sets)	100	21	24	43	58
Transmission air break switch inspections (# of switches)	0	0	ı	0	2
Transmission lightning arrester installations (# of sets)	38	13	15	37	28
Transmission pole inspections (# of poles)	5,200	2,600	2,526	5,200	5,363
Transmission tree side trim-Bulk Power (linear feet)	N/A		_	-	
Transmission herbicide-Bulk Power (# of acres)	N/A				
Transmission re-clearing (# of miles) BES Only	503	167.08	149.22	310	353
Transmission re-clearing (# of miles) 69/138 kV	863	161.78	158	161.78	158
Transmission danger tree removals-Bulk Power (# of trees)	N/A				
Substation					
Substation batteries (# of activities)	844	174	77	750	710
Circuit breakers (# of activities)	1270	378	70	720	334
Substation inspections (# of activities)		662	198	1,377	1,013
Transformer maintenance (# of activities)		637	136	1,268	755
Distribution					
Distribution C-tag poles replaced (# of poles)		469	447	856	934
C-truss distribution poles (# of poles)		1,823	2,257	1,823	2,778
Capacitor (MVAR added)		24	32	36	52
OCR replacements (# of)	644	214	152	478	414
Distribution pole inspections (# of poles)	130,000	43,107	62,037	57,558	84,460
Distribution line inspections (# of miles)	3,000	1,014	554	2,014	1,254
Group re-lamping (# of lamps)	16,000	3,099	2,074	5,599	2,324
Test sections of underground distribution cable	500	163	245	255	353
Distribution tree trimming (# of miles)	5,5,139	1,407	774	2,583	2,448
Distribution herbicide (# of acres)	N/A				
Distribution > 18" removals within R/W (# of trees)	N/A				
Distribution hazard tree removals outside R/W (# of trees)	N/A				
LTN manhole inspections (# of)		153	0	298	121
LTN vault inspections (# of)	758	213	13	414	170
LTN network protector overhauls (# of)	101	31	0	48	11
LTN reverse power trip testing (# of)	119	35	0	55	18

7) Quarterly and year-to-date information on budgeted versus actual transmission and distribution operation and maintenance expenditures in total and detailed by the EDC's own functional account code or FERC account code as available. (For first, second and third quarter reports only.)

The following table provides the operation and maintenance expenses for PPL Electric, as a whole, which includes the work identified in response to Item (6).

	2nd Q	uarter	Year-to-date	
Activity	Budget (\$000)	Actual (S000)	Budget (\$000)	Actual (\$000)
Provide Electric Service	2,464	2,207	4,769	4,433
Vegetation Management	7,209	7,522	14,289	15,181
Customer Response	16,556	16,380	31,219	31,690
Reliability & Maintenance	15,044	9,516	28,607	22,440
System Upgrade	1,337	202	2,137	512
Customer Services/Accounts	29,883	24,794	58,559	48,019
Others	12,398	15,802	24,245	35,538
Total O&M Expenses	84,891	76,423	163,825	157,813

8) Quarterly and year-to-date information on budgeted versus actual transmission and distribution capital expenditures in total and detailed by the EDC's own functional account code or FERC account code as available. (For first, second and third quarter reports only.)

The following table provides the capital expenditures for PPL Electric, as a whole, which includes transmission and distribution ("T&D") activities.

	2nd Q	uarter	Year-to-date	
	Budget (\$000)	Actual (\$000)	Budget (\$000)	Actual (\$000)
New Service/Revenue	12,688	14,855	26,701	29,567
System Upgrade	37,183	33,244	66,060	61,630
Reliability & Maintenance	47,878	48,328	83,818	97,547
Customer Response	5,137	7,209	9,983	14,122
Other	3,406	2,997	7,092	6,113
Total	106,292	106,632	193,655	208,981

9) Dedicated staffing levels for transmission and distribution operation and maintenance at the end of the quarter, in total and by specific category (for example, linemen, technician and electrician).

The following table shows the dedicated staffing levels as of the end of the quarter. Job descriptions are provided in Appendix C.

Transmission and Distribution (T&D)		
Lineman Leader	75	
Journeyman Lineman	204	
Journeyman Lineman-Trainee	87	
Helper	44	
Groundhand	5	
Troubleman	56	
T&D Total	471	
Electrical		
Elect Leaders-UG	6	
Elect Leaders-Net	10	
Elect Leaders-Sub	23	
Journeyman Elect-UG	29	
Journeyman Elect-Net	11	
Journeyman Elect-Sub	49	
Journeyman Elect Trainee-UG	3	
Journeyman Elect Trainee-Net	9	
Journeyman Elect Trainee	32	
Helper	21	
Laborer-Network	0	
Laborer-Substation	0	
Electrical Total	193	
Overall Total	664	

Appendix A

PPL Electric Utilities Corporation Worst Performing Circuit Definition

PPL Electric uses a Circuit Performance Index (CPI) to define the worst performing circuits on its system. The CPI covers about 1,100 feeders across the PPL Electric service area.

The CPI is derived using the following statistics and weighting factors:

SAIDI - 35%

RECEIVED

SAIFI - 30%

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• Fraction of customers interrupted more than three times - 20%

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

• Fraction of customers with an interruption over four hours - 15%

Major Events, momentary interruptions, and planned prearranged jobs are excluded.

The CPI values are obtained by multiplying the individual feeder statistics by coefficients based on the 5-year period, 2001-2005. Average values over this period were:

- SAIDI 121.9 per customer per year
- SAIFI 0.929 per customer per year
- Fraction of customers interrupted more than three times 4% per feeder per year
- Fraction of customers with an interruption over four hours 10% per feeder per year

A hypothetical feeder with the values of SAIDI, SAIFI, and the fraction of customers interrupted more than three times, and the fraction of customers with an interruption over four hours, equal to the 5-year averages would have a CPI value of 100. Any variations in the values of the above criteria would affect the CPI values in accordance with the weighting factors.



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PPL Electric Utilities Corporation

PA PUBLIC UTILITY COMMISSION Service Interruption Definitions

PUBLIC UTILITY BUREAU

Tradition: After field investigations and repairs are complete, PPL Electric linemen report the cause of each case of trouble. This information is electronically recorded as a "cause code" number when the job record is closed. PPL Electric cause codes are subdivided into four general classifications: Controllable, Non-Controllable, Public and Non-PPL. The definitions of the cause codes are:

10 – Improper Design	Controllable	When an employee or agent of PPL Electric is responsible for an error of commission or omission in the engineering or design of the distribution system. (Facility Records personnel use only)
11 – Improper Installation	Controllable	When an employee or agent of PPL Electric is responsible for an error of commission or omission in the construction or installation of the distribution system. (Facility Records personnel use only)
12 – Improper Operation	Controllable	When an employee or agent of PPL Electric is responsible for an error of commission or omission in the operation or maintenance of the distribution system. (Facility Records personnel use only)
30 – Trees – Trimming Related ⁸	Controllable	 Outages resulting from conductors contacted by tree growth within the clearance zone defined by the current trimming specification (within the Rights-of- Way).
35 – Trees – Not Trimming Related	Non- Controllable	Outages due to trees, but not related to lack of proper tree trimming maintenance. This includes danger timber blown into PPL Electric facilities, and trees or limbs felled by the public.
40 – Animals	Controllable	Any outage caused by an animal directly or indirectly coming in contact with PPL Electric facilities. This includes birds, squirrels, raccoons, snakes, cows, etc.
41 – Vehicles	Public	When cars, trucks or other types of vehicles or their cargoes strike facilities causing a problem.

⁸ The title and description of this code have been revised for clarity. The purpose and application of the code have not changed.

51 – Contact/Dig-in	Public	 When work in the vicinity of energized overhead facilities results in interruptions due to accidental contact by cranes, shovels, TV antennas, construction equipment (lumber, siding, ladders, scaffolding, roofing, etc.). When contact is made by a non-employee with an underground facility causing interruption.
60 – Equipment Failure	Controllable	 Outages resulting from equipment failures caused by corrosion or contamination from build-up of materials, such as cement dust or other pollutants. Outages resulting from a component wearing out due to age or exposure, including fuse tearing or breaking. Outages resulting from a component or substance comprising a piece of equipment failing to perform its intended function. Outages resulting from a failure that appears to be the result of a manufacturer's defect or can not be described by any other code indicating the specific type of failure.
77 – Non-PPL Problem – Other	Non-PPL	Where no PPL Electric or customer facilities were affected, and no repair or restoration was carried out on PPL Electric equipment.
78 – Non-PPL Problem – Customer Facility	Non-PPL	Where no PPL Electric facilities were affected, and no repair or restoration was carried out on PPL Electric equipment.
80 – Scheduled Outage ⁹	Controllable	 Interruptions under the control of a PPL Electric switchman or direction of a PPL Electric System Operator for the purpose of performing scheduled maintenance, repairs and capacity replacements for the safety of personnel and the protection of equipment. Includes requests from customers for interruption of PPL Electric facilities.

⁹ Interruptions under the control of a PPL Electric switchman or the direction of a PPL Electric System Operator for the purpose of isolating damaged facilities to make repairs are reported using the initial cause of the damage when the interruption is taken <u>immediately</u>, but are reported as a scheduled outage when the interruption is <u>postponed</u>.

Appendix B

85 – Directed by Non-PPL Authority	Non- Controllable	 Interruptions under the control of a PPL Electric switchman or direction of a PPL Electric System Operator for the purpose of dropping load or isolating facilities upon request during emergency situations. Interruptions which cannot be postponed or scheduled for a later time, and include situations like load curtailment during system emergencies, and requests of civil authorities such as fire departments, police departments, civil defense, etc. for interruption of PPL Electric facilities.
90 – Other – Controllable (Lineman provides explanation)	Controllable	Interruptions caused by phase to phase or phase to neutral contacts, resulting from sleet or ice dropping off conductors, galloping conductors, or any other phase to phase or phase to neutral contact where weather is a factor. In the stigms resulting from successive lead that course.
		Interruptions resulting from excessive load that cause that facility to fail.
		When restoration of service to a facility, which had been interrupted for repairs or other reasons, causes an additional interruption to another facility which had not been involved in the initial interruptions.
		Controllable interruptions or Power Service Problems whose cause is not described by one of the previous controllable cause codes.
96 – Nothing Found	Non-	When no cause for the interruption can be found.
	Controllable	When there is no evidence of equipment failure, damage or contact after line patrol is completed. This could be the case during a period of heavy thunder and lightning, when a line fuse blows or a single phase OCR locks open.
		When closed for test, the fuse holds or the OCR remains closed. A patrol of the tap reveals nothing.
98 – Other Public (Lineman provides explanation)	Public	All outages resulting from gunfire, civil disorder, objects thrown, or any other act intentionally committed for the purpose of disrupting service or damaging company facilities.

Appendix B

99 – Other – Non- Controllable (Lineman provides explanation)	Non- Controllable	 Any outage occurring because of a fire, flood or a situation that develops as a result of a fire or flood. Do not use when facilities are de-energized at the request of civil authorities.
		When an interruption is caused by objects other than trees, such as kites, balls, model airplanes, roofing material, or fences, being accidentally blown or thrown into overhead facilities.
		All problems caused by contact of energized equipment with facilities of other attached companies or by trouble on customer owned equipment.
		Interruptions or power service problems whose cause is not described by one of the previous non-controllable cause codes, but is not affected by a PPL Electric employee's decisions.



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PA PUBLIC UTILITY COMMISSION PPL Electric Utilities Corporation
SECRETARY'S BUREAU Job Descriptions

Transmission and Distribution

Groundhand	Performs manual labor and assists employees in higher job classifications.
Helper	 Performs semi-skilled labor at any work location on de-energized overhead and underground transmission, and distribution facilities to prepare the employee for entrance into the Journeyman Lineman Apprenticeship Program.
Journeyman Lineman	 Works by himself or as part of a crew on the maintenance, operation, and construction activities of the transmission and distribution systems associated with, but not limited to, PPL Electric facilities.
Journeyman Lineman-Trainee	Works by himself or as part of a crew on the maintenance, operation, and construction activities of the transmission and distribution systems associated with, but not limited to, PPL Electric facilities.
Lineman Leader	Responsible for completing assigned work by directing one or multiple groups of employees involved in the maintenance, operation, and construction activities of the transmission and distribution systems associated with, but not limited to, PPL Electric facilities.
	Engage in and perform work along with providing the necessary leadership, all-around knowledge, initiative, judgment, and experience to produce a quality job.
	Performs all the direct duties of the Journeyman Lineman when not acting as a Lineman Leader.
Troubleman	Investigates and resolves trouble calls, voltage abnormalities on transmission and distribution systems associated with, but not limited to, PPL Electric facilities.

Electrical

Electrician Leader - Substation - Network - Underground	 Responsible for completing assigned work by directing one or multiple groups of employees involved in the construction and maintenance activities of the transmission and distribution systems associated with, but not limited to, PPL Electric facilities. Engage in and perform work along with providing the necessary leadership, all-around knowledge, initiative, judgment, and experience to produce a quality job. Performs all direct duties of the Journeyman Electrician when not acting as a leader.
Helper - Substation - Network - Underground	Performs manual labor at any work location including those areas containing non-exposed energized electrical equipment, and to prepare the employee for entrance into the Apprenticeship Program.
Laborer - Substation - Network - Underground	Performs manual labor and assists employees in higher job classifications.
Journeyman Electrician - Substation - Network - Underground	 Normally under limited supervision performs and is responsible for work associated with, but not limited to, PPL Electric facilities involving the highest degree of skill in construction and maintenance work associated with substations, LTN or underground distribution and transmission. Uses microprocessor based equipment for troubleshooting and revising relay logic and its control systems related to the Field Services electrical discipline.
Journeyman Electrician - Trainee - Substation - Network - Underground	 Normally under limited supervision performs and is responsible for work associated with, but not limited to, PPL Electric facilities involving the highest degree of skill in construction and maintenance work associated with substations, LTN or underground distribution and transmission. Uses microprocessor based equipment for troubleshooting and revising relay logic and its control systems related to the Field Services electrical discipline.

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Allentown, PA 18101

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