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August 8, 2011

**VIA HAND DELIVERY**

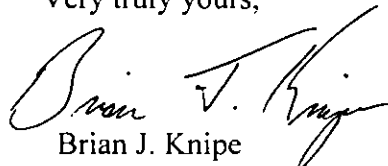
Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
Harrisburg, PA 17120

Re: *David Febbo v. Pennsylvania-American Water Company,*  
Docket No. F-2011-2221194

Dear Secretary Chiavetta:

On behalf of Pennsylvania-American Water Company, I have enclosed for filing an original and three (3) copies of a Certificate of Satisfaction in the above-referenced proceeding. A copy of the Certificate of Satisfaction has been provided to the Complainant in the manner indicated on the attached Certificate of Service.

Very truly yours,



Brian J. Knipe

For BUCHANAN INGERSOLL & ROONEY, P.C.

BJK/kra  
Enclosures  
cc: Certificate of Service

SECRETARY'S BUREAU  
PA PUC

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RECEIVED

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

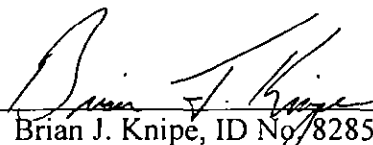
DAVID FEBBO	:	
Complainant	:	
	:	
v.	:	Docket No. F-2011-2221194
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY	:	
Respondent	:	

**CERTIFICATE OF SATISFACTION OF FORMAL COMPLAINT**

Pennsylvania-American Water Company ("Company"), by and through its attorneys, hereby certifies, pursuant to 52 Pa. Code § 5.24(b), that it has addressed the Formal Complaint filed by David Febbo ("Complainant"), who has acknowledged satisfaction to the Company and authorized the Company to file this Certificate of Satisfaction. A copy of this Certificate is being served on Complainant by First-Class U.S. Mail, as evidenced by the attached Certificate of Service. Unless Complainant objects, in writing, to this Certificate of Satisfaction within ten (10) days of its filing, the complaint docket will be marked closed.

Respectfully submitted,

BUCHANAN INGERSOLL & ROONEY PC

By:   
Brian J. Knipe, ID No. 82854  
17 North Second Street, 15th Floor  
Harrisburg, PA 17101-1503  
Phone: (717) 237-4820  
Fax: (717) 233-0852  
brian.knipe@bipc.com

Dated: August 8, 2011

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SECRETARY'S BUREAU

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RECORDED

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DAVID FEBBO	:	
Complainants	:	
	:	
v.	:	Docket No. F-2011-2221194
	:	
PENNSYLVANIA-AMERICAN WATER COMPANY	:	
Respondent	:	

**CERTIFICATE OF SERVICE**

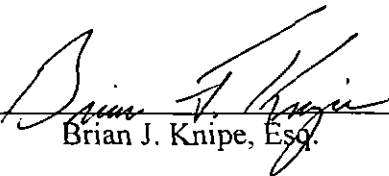
I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

**Via First-Class U.S. Mail**

Jason Mattioli, Esq.  
Minnora, Minnora, Colbassani,  
Krowiak & Mattioli  
700 Vine Street  
Scranton, PA 18510

David Febbo  
533 George Street  
Old Forge, PA 18518

Dated this 8th day of August, 2011.

  
\_\_\_\_\_  
Brian J. Knipe, Esq.

Counsel for  
Pennsylvania-American Water Company

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