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*Also admitted in NY
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August 8, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RECEIVED

AUG 08 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**RE: Suzanne Livingston v PPL Electric Utilities Corp
No. F-2011-2254507**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


KIMBERLY G. KRUPKA

KGK/ejm
Enclosures

cc: Suzanne Livingston (w/ enc)
Kimberly A. Galligani (w/ enc); *via email*
Valerie A. O'Connell (w/ enc); *via email*
Mildred V. Moser (w/ enc); *via email*
Kristin M. Cressman (w/ enc); *via email*

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUZANNE LIVINGSTON,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2254507

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Suzanne Livingston.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
 - (a) Complainant, Suzanne Livingston, and Respondent, PPL, agree that PPL has removed \$53.03 worth of late payment charges from Complainant's bill and Complainant will pay to PPL \$212 by August 19, 2011. Thereafter, beginning with the bill due September 2011, Complainant will pay her current monthly bills plus \$81 per month towards arrearages, until all arrearages are paid in full.
 - (b) Complainant withdraws her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY G. KRUPKA, ESQUIRE

Dated: August 8, 2011
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUZANNE LIVINGSTON,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

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SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF SUZANNE LIVINGSTON, is mailed to Complainant by first class United States mail, postage on this the 8th day of August 2011.

SUZANNE LIVINGSTON
6875 POHOPOCO DRIVE
LEHIGHTON PA 18235

GROSS McGINLEY, LLP

By: 
KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071
Counsel for Respondent
PPL Electric Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105