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MICHAEL J. PIOSA

*Also admitted in NY
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*Also admitted in MA

August 15, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RECEIVED

AUG 16 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**RE: Brenda White v PPL Electric Utilities Corp
No. F-2011-2255033**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


KIMBERLY G. KRUPKA

KGK/ejm
Enclosures

cc: Brenda White (w/ enc)
Kimberly A. Galligani (w/ enc); *via email*
Mildred V. Moser (w/ enc); *via email*
Kristin M. Cressman (w/ enc); *via email*

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BRENDA WHITE,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2255033

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SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Brenda White.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
 - (a) Complainant, Brenda White, and Respondent, PPL, agree that Complainant will pay \$122 by September 6, 2011. Thereafter, Complainant will pay her current bill plus \$44 per month towards arrearages, until all arrearages are paid in full. PPL has also provided Complainant with an energy saving booklet, issued a WRAP referral, and provided contact information for Operation Help.
 - (b) Complainant withdraws her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

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Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY G. KRUPKA, ESQUIRE

Dated: August 15, 2011
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BRENDA WHITE,

Complainant,

vs.

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SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF BRENDA WHITE, is mailed to Complainant by first class United States mail, postage on this the 15th day of August 2011.

BRENDA WHITE
603 GERACI PLACE
TOBYHANNA PA 18466

GROSS MCGINLEY, LLP

By: 
KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071
Counsel for Respondent
PPL Electric Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105