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August 17, 2011

Hon. David A. Salapa  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Lennia Kutz v. UGI Utilities, Inc.**  
**Complaint Docket No. C-2010-2214107**

Dear Judge Salapa:

Enclosed please find three copies of Exhibits R-1 through R-3 that UGI Utilities, Inc., ("UGI") intends to present into evidence during the hearing scheduled to take place in this case on August 30, 2011 at 10:00 a.m. A copy of the enclosed Exhibits is being served on parties of record by first class mail.

UGI will be offering the testimony of Ms. Rose Williams, Compliance Supervisor, at the hearing of this matter. The telephone contact number for Ms. Williams is 610-736-5519. My telephone contact number is 412-831-5462.

Sincerely,



Larry R. Crayne

cc: Lennia Kutz  
715 4<sup>th</sup> Avenue  
Bethlehem, PA 18018

RECEIVED  
2011 SEP 27 AM 9:32  
PAPUC  
SECRETARY'S BUREAU



Customer Name  
Service Address  
City, State Zip  
Account Number

M Nathan Kutz  
715 4th St  
Bethlehem, PA 18018  
521-316-5715-81

TYPE CODE	STLMT ARG PUC INVOLV	STLMT ARG PUC INVOLV	PYMT ARR PHONE CUST	PYMT ARR PHONE CUST
MAILED OR SIGNED	MAILED	MAILED		
DATE MADE	08/18/10	10/13/09	08/24/09	04/21/09
TOT BAL OF ARR	3394.67	2263.99	4544.20	6391.33
DOWN PAYMENT	0.00	1095.76	2195.52	3195.67
DOWN PYMT DUE DATE	00/00/00	10/13/09	09/04/09	04/21/09
START DATE	10/08/10	11/09/09	09/08/09	05/09/09
TERMS	1133.00	1095.76	1095.76	800.00
TERMS	MONTHLY	MONTHLY+CB	MONTHLY+CB	MONTHLY+CB
ARRG STATUS	BROKEN	SATISFIED	BROKEN	BROKEN

Exhibit R.2

BCS decision



PUC Complaint Processing System

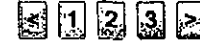
Case Detail

[ Log Out ]

Home

[ Save ] [ Milestones ]

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Open Complaints

Case # [ 2676201 ]

Date Opened [ 04/30/2010 ]

Date Closed [ 08/18/2010 ]

Status [ Closed ]

Approval Cases

Account #

[ 521316571581 ]

Outstanding Cases

Customer Name

[ M NATHAN ]

[ KUTZ ]

New Decisions

Service Address

[ 715 FOURTH AVE APT 1 ]

Case Search

City [ BETHLEHEM ]

State [ PA ]

Zip [ 18018 ]

Zip+4 [ ]

Case Detail

Report

Decision Issued (Y/N)

[ Y ]

Decision Type

[ W ]

(O'ral/W'ritten)

Issued Date

[ 08/18/2010 ]

Violation

[ NO ]

Chapter

Section/Rule

Terms

[ OCTOBER DUE DATE ]

Letter Description

[ EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS ]

Total Balance

[ 3394.67 ]

Balance Date

[ 08/06/2010 ]

Service Continue AMT

[ 0.0 ]

Service Continue Date

Service Restore AMT

[ 0.0 ]

Regular Budget AMT

[ 567.0 ]

Special Budget/Opt PMT

[ 1133.0 ]

Payment toward arrears

[ 566.0 ]

Final Bill monthly PMT

[ 0.0 ]

Current Bill Monthly PMT

[ 0.0 ]

End of Month payment

[ 0.0 ]

Resolution

ISSUED LEVEL 4 PAR FOR COMM RESIDENTIAL END USE SEE TERMS FOR PAYMENT ARRANGEMENT.

Exhibit B-3