



**PHILADELPHIA GAS WORKS**

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September 7, 2011

Ms. Giselle Gee  
7442 Rhoads Street  
Philadelphia, PA 19151

**RE: Giselle Gee v. Philadelphia Gas Works, Docket No. F – 2010 – 2218002**

Dear Ms. Gee:

Pursuant to your settlement conference held earlier today, with Wendy Vacca, Customer Review Officer – PGW, this letter confirms the terms of the settlement of the above captioned matter.

In complete settlement of all issues in this matter, you have discussed your concerns with your PGW account with PGW. The parties acknowledge and agree to the following:

1. This matter involves a request for a payment agreement on the outstanding balance of your account for gas service to 7442 Rhoads Street, Philadelphia, PA, (Acct No. 0083051184) (Service Address). The total account balance as of June 2, 2011 is \$7,950.96.
2. In the interests of good customer relations, PGW has agreed to enter into a new payment agreement with you, consisting of the payment of the PGW budget plan amount (currently \$193) plus \$133 toward the outstanding balance until paid in full (total \$326 for 60 months).
3. Please note that the PGW budget plan amount is subject to review and adjustment depending upon your usage patterns.
4. You have indicated that you are satisfied with the resolution of this matter and you no longer wish to pursue litigation against PGW.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

  
Laureto Fariñas, Esq.

cc: Wendy Vacca (PGW Mail)  
Anne Marie Cromley  
Linda Pereira