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\*Also admitted in NY  
\*Also admitted in NJ  
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\*Also admitted in MA

September 21, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RECEIVED**

SEP 21 2011

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RE: Dolores Kostura v PPL Electric Utilities Corporation**  
**Docket No: C-2011-2259800**

Dear Ms. Chiavetta:

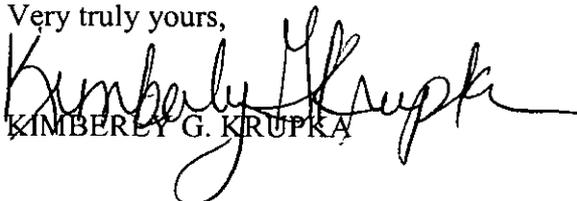
Enclosed for filing in the above-captioned matter is the original Certificate of Satisfaction of Complaint of PPL Electric Utilities Corporation under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Dolores Kostura (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email only*  
Mildred V. Moser (w/enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOLORES KOSTURA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2011-2259800

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Dolores Kostura.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Complainant, Dolores Kostura, and Respondent, PPL, agree that Complainant will pay \$200 by October 4, 2011. Thereafter, Complainant will pay her monthly bill plus \$50 per month towards arrearages, until all arrearages are paid in full.
  - (b) Complainant withdraws her Complaint.
5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of

the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: September 21, 2011  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOLORES KOSTURA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2011-2259800

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SEP 21 2011

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF DOLORES KOSTURA, is mailed to Complainant by first class United States mail, postage on this the 21<sup>st</sup> day of September 2011.

DOLORES KOSTURA  
4327 DUMPLING DR.  
OREFIELD, PA 18069

GROSS McGINLEY, LLP

By:



KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

Counsel for Respondent

PPL Electric Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105