



PHILADELPHIA GAS WORKS

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September 26, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Carla Douglass v. Philadelphia Gas Works, Docket No. F – 2010 – 2214620

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the hearing scheduled for September 28, 2011 at 9:00 a.m. in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Farinas", is written over a large, faint, light-blue circular graphic that resembles a stylized leaf or flame.

Laureto Farinas

cc: Carla Douglass (Regular Mail)
Administrative Law Judge Marlane R. Chestnut (e-mail)
Kathleen Niesborella (e-mail)
Linda Pereira (PGW Mail)
Anne Marie Cromley