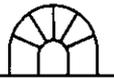


MALCOLM J. GROSS  
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**GROSS**   
**McGINLEY**<sup>LLP</sup>  
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Please reply to:  
Allentown Office

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kkrupka@grossmcginley.com

OF COUNSEL  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

September 23, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Latasha Calloway v PPL Electric Utilities Corporation**  
**Docket No: F-2011-2262826**

Dear Ms. Chiavetta:

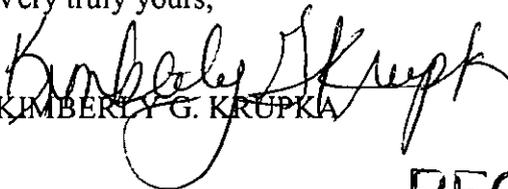
Enclosed for filing in the above-captioned matter is the original Certificate of Satisfaction of Complaint of PPL Electric Utilities Corporation under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Latasha Calloway (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email only*  
Mildred V. Moser (w/enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

**RECEIVED**

SEP 23 2011

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LATASHA CALLOWAY,  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,  
Respondent.

COMPLAINT DOCKET

NO. F-2011-2262826

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Latasha Calloway.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) Complainant, Latasha Calloway, and Respondent, PPL, agree that Complainant has been removed from Budget Billing. On or before September 30, 2011, Complainant will pay 4300. Thereafter, Complainant will pay her current monthly bill plus \$45 per month towards arrearages, until all arrearages are paid in full. In addition, PPL will make a referral to Complainant to the OnTrack Program.

(b) Complainant withdraws her Complaint.

**RECEIVED**

SEP 23 2011

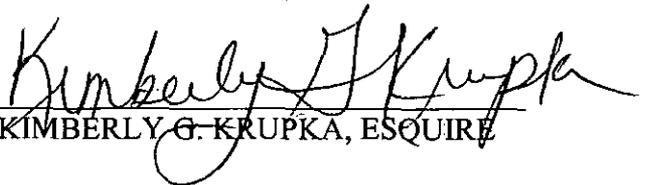
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: September 23, 2011  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LATASHA CALLOWAY,  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,  
Respondent.

COMPLAINT DOCKET

NO. F-2011-2262826

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF LATASHA CALLOWAY, is mailed to Complainant by first class United States mail, postage on this the 23<sup>rd</sup> day of September 2011.

LATASAH CALLOWAY  
12 WHISPERING HILLS COURT  
EFFORT PA 18330

GROSS MCGINLEY, LLP

By:   
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071  
Counsel for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105

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SEP 23 2011

PA PUBLIC UTILITY COMMISSION  
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