



PHILADELPHIA GAS WORKS

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October 6, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Paul Lopez v. Philadelphia Gas Works, Docket No. F – 2011 – 2228878

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Fariñas', is written over a large, light blue, stylized flame graphic that serves as a background for the signature area.

Laureto Farinas

cc: Paul Lopez (Regular Mail)
Administrative Law Judge Marlane R. Chestnut (e-mail)
Kathleen Niesborella (e-mail)
Jack Irizarry (PGW Mail)
Linda Pereira
Anne Marie Cromley