



13865 Sunrise Valley Drive
Herndon, VA 20171

October 10, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: **Ed Mac Connell v. XO Communications Services Inc. Docket No. C-2011-2251757**

Dear Secretary Chivetta:

Pursuant to 52 Pa. Code §5.24(b), XO Communications Services, Inc. (XO) certifies that the above referenced Complaint has been satisfied. XO and the Complainant have discussed the issue raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter please contact me at 214-261-7736. Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads 'Teresa Miller'.

Teresa Miller
XO Communications
214-261-7736

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OCT 11 2011

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

cc: Ed Mac Connell
Herbert R. Nurick
John Ivanuska

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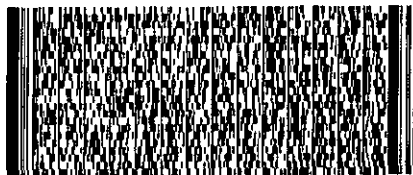


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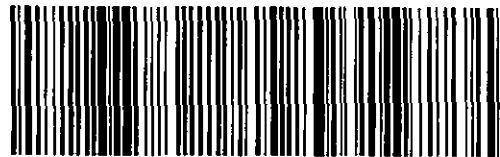
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