

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Richard Ryan
v.
Verizon Pennsylvania, Inc.

Docket No.: C-2009-2135745

Initial Hearing

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PUC - Philadelphia
801 Market Street
Suite 4063
Philadelphia, PA 19107

September 26, 2011
Commencing at 10:03 a.m.

BEFORE:

CYNTHIA FORDHAM, Administrative Law Judge

APPEARANCES:

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For the Complainant

ORIGINAL

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For the Respondent

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

REPORTER: ALEKSANDR CERTO-WARE

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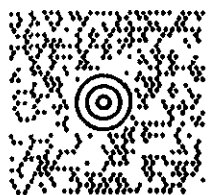
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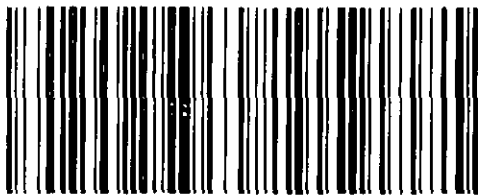


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