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OCT 19 2011

ROBBIN BASS
P.O. 90831
ALLENTOWN PA 18109

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

October 19, 2011

Rosemary Chiavetta : Secretary of Commission
Public Utility Commission 400 North Street, 2nd floor Keystone building
Harrisburg, PA 17120-0211.

ROBBIN BASS

v.

F-2010-2205686

PPL ELECTRIC UTILITIES CORPORATION

"EXCEPTIONS TO THE INITIAL DECISION"

Dear Mrs. Secretary,

I Robbin Bass would like for the Public Utility commission to please examine the history of my PPL account statements, which was submitted to Law Juge Ember S. Jandebaur during the March 31, 2011 hearing of ROBBIN BASS v. PPL ELECTRIC. DOC. F-2010-2205686. My account history with PPL Electric from July 1, 2010 through October 29, 2010 shows a dramatic jump in my Kilowatt hours compared too former years of electrical usage . Please review account statements of 2008 through 2009, which shows my kilowatt hours to be very low compared to my July 1, 2010 through October 29,2010 account bills (a prima facie case) an gives you a good example of my personal usage and kilowatt hours. My former account history speaks for it self it is not of my personal electrical habit too have high Kilowatt hours as you can see from my past history with PPL Electric. PUC I am a single women who lives alone and works long hours during the week and weekends I'm hardly home (14 hours per day) and their is no way that I can produce kilowatts of over 2,000 per month being that I live alone. I figure in order for me in my home to pull that high of wattage every light in my home would have to be turned on and lift on for 30 days and I don't live that way so other than PPL over charging me this high bill I don't know who or what is stealing electricity from my home, but I can tell you that this isn't coming from my personal usage. PUC when I'm home I stay on top of my usage, for example, I always make sure that there are no lights on in rooms unattended in order to keep my electrical usage at a low cost that's affordable too me. Also, please take note that PPL Electric has refused to allow me to continue to make payments on the total amount and has threaten to shut-off my electrical service on 10/20/2011 if they do not receive the balance of over \$1600.00 dollars paid in full. PPL has also stated to me that if they shut-off my service its going to cost me \$1600.00 plus a \$75.00 re-connection fee and a \$250.00 deposit which is a total of

\$1925.00 dollars. PUC I can't afford this bill amount and I don't have over \$1600.00 to pay to PPL Electric. I would say that only about \$400.00 dollars is actually mine out of the total amount of over \$1600.00 dollars, which I intend to make payments on as soon as possible. I would like to ask PUC to reconsider Law Juge Ember S. Jandebour's final decision and take under consideration my electrical history with PPL as being a proven fact (a prima facie case) that it is not of my personal habit to produce such an inflated bill. My history speaks for it self and my living habits and living arrangements are still the very same since back in 2008 so I must ask the PUC to please remove the disputed amount of \$1200.00 dollars from off of my account, and I'll make payments on the balance. If PPL Electric shuts-off my electricity I will not have any power to power my home furnace for the coming winter months. PUC please don't allow PPL Electric to shut-off my electricity it's almost winter time I have pets in my home and they may die from not having heat in my home.

Very truly yours,

A handwritten signature in cursive script that reads "Robbin Bass". The signature is written in black ink and is positioned above the printed name.

Robbin Bass



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