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REPLY TO CARLISLE

October 6, 2011

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P. O. Box 3265, 400 North Street
Harrisburg, Pa 17105-3265

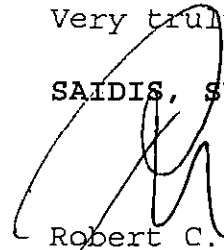
**Re: Robert C. Saidis v PPL Electric Utilities Corporation
No. F-2011-2261363**

Dear Ms. Chiavetta:

Enclosed please find in the above captioned matter the Reply of the Complainant.

Very truly yours,

SAIDIS, SULLIVAN & ROGERS



Robert C. Saidis

RCS/pm

Enclosure

cc: Kimberly G. Krupka (w/encl.)

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT C. SAIDIS,
Complainant

COMPLAINT DOCKET

NO. F-2011-2261363

vs.

PPL ELECTRIC UTILILTIES CORPORATION,
Respondent

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RESPONSE TO ANSWER OF PPL ELECTRIC UTILITIES CORPORATION

Complainant responds to paragraph 4b. of the Answer of PPL Electric Utilities Corporation as follows:

4b. 1. Complainant believes and therefore avers that no timer was sent on October 21, 2010. Claimant did not receive any timer, which would have been sent on October 21, 2010, nor any other timer, which PPL contended had been sent earlier.

2. Claimant called PPL on October 25, 2010, complaining that no timer was received. On October 25, 2010, claimant was advised a new timer would be sent.

3. The timer, which was sent in response to the October 25, 2010 phone conference, was inappropriate and did not work, as reflected in the January 20, 2011 call from complainant's electrician as averred by PPL.

4. The timer, which was subsequently received in late October or November 2010, was inappropriate and did not work on complainant's heating system.

5. No timer was sent by PPL on January 27, 2011, as the timers were on back order. Complainant confirmed the back order with the supplier.

6. The back order timer was not received until mid to late June 2011.

7. By mid to late June 2011, PPL had sent a notice of change in the RTS TOU rate, although not specifically stating the new rate.

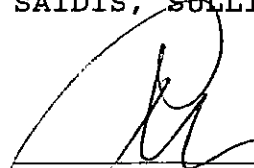
8. The specific RTS TOU rate was learned about from the Patriot News of May 28, 2011. By reason of the information that the Complainant obtained in the newspaper, that standard residential rates went down to 8.77 per kwh, and peak RTS TOU rates increased to 12.37 per kwh, a change to RTS TOU was economically impractical.

Respectfully submitted,

SAIDIS, SULLIVAN & ROGERS

Date:

10/6/11



Robert C. Saidis, Esq.
ID #21458
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Carlisle, PA 17013
717-243-6222

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT C. SAIDIS,
Complainant

COMPLAINT DOCKET

NO. F-2011-2261363

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SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

On this 6th day of October, 2011, I hereby certify that I served a true and correct copy of the foregoing RESPONSE TO ANSWER OF PPL ELECTRIC UTILITIES CORPORATION upon all parties of record via United States Mail, postage prepaid, addressed as follows:

Kimberly G. Krupka, Esq.
Gross McGinley, LLP
33 South Seventh Street
P. O. Box 4060
Allentown, PA 18105-4060

SAIDIS, SULLIVAN & ROGERS

By: Phyllis McCoy

From: (717) 243-6222
Judith Derr
Saidis, Sullivan & Rogers
26 West High Street

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Pennsylvania Public Utility Commiss
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105

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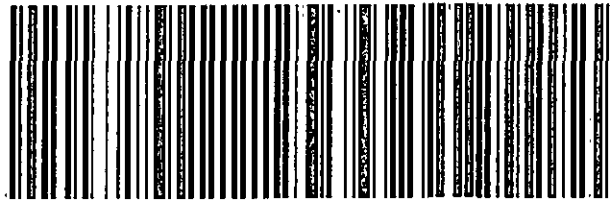
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