

RECEIVED
2011 OCT 14 AM 9:44
PA PUBLIC UTILITIES BUREAU
SECRETARY'S OFFICE
October 12, 2011

①
of
5.

Complaint Docket NO. F-2011-2243257

Response to paragraph 4.

After reviewing an overwhelming bill and kW usage explanation via online, and discovering the three ~~ap~~ unit house only had two meters, my concern grew of the possibility of paying someone else's bill (hot water heater/electric). I brought it to the attention of PPL & requested an investigation. I was not use to paying such a high electricity bill.

Please refer to the usage of 720 S. Keyser Ave. Apt. 3 South Taylor, PA. 18517 where I resided more than 3 years.

I also asked my neighbor, Julie Ropach on her normal bill to compare and she explained her's was just about the same, but she believed she "was paying his electric!" referring to Michael Liao, whom resided in the basement apartment. She explained that she shut her breakers off to appliances, etc. she didn't use and her bill dropped and suggested I try that. So, I started shutting my breakers off every day before I left for work. In the meantime, I noticed niether of the other tenants

were ever home and my bill dropped approx. \$100!

After my initial request for an investigation, Ann called me two days later stating "they were out there before & that's how the land lord wanted it."

I was not satisfied with the effort put into my request or the response which followed in my PUC dispute against PPL.

In the meantime, I shared my information and intent with my neighbor Julie, in good faith. She called me back that day in a different tone and stated I was causing problems for everyone and then told me a completely different story of how she, michael and Jeremy sit down every month and split their bill after figuring out their usage. My gut told me I needed to get out of this apartment. They were all in on it and even asked me to split/share their cable & internet through out the apartments. My apartment was also outdated, infested with carpenter ants, and the roof leaked badly. I had no access to my hot water tank to confirm my

suspicious because it was in Michael Liao's (basement) apartment.

I broke my lease and moved out 7/7/11 having lived at 904 Walnut St. Left Side, Clarks Summit, for 3 months and 1 week. My bill for APRIL, MAY, JUNE and 1 week in July (including shutting breakers off daily after June) was approx. \$ 317 !!!

Jeremy Cikovic also threatened to keep my security deposit if I didn't provide him a bill "paid in full" stub. That is when I advised him my bill is being investigated by the PUC. He did not respond.

PPL did not confirm my usage was consistent (as stated in paragraph 4)

PPL did not offer energy savings tips as that is a LIE, and I was not satisfied - I filed with the PUC.

On 9/27 Joyce Clement, ph# 570-253-7053 called me requesting all the information I had already provided PPL numerous times. He stated he was attempting to gain

access to the apartment and contact the current tenants/landlord. This is when I explained to him all of the above including my breaker box blew more than once when I first moved in, how my bill dropped after shutting my breakers off, the changing story of my neighbor whom I learned was friends with the landlord and basement tenant, and how they initially wanted me to share their cable & internet, including the landlord asking me more than once and I passed on the offer. I didn't have cable or internet, therefore we didn't watch TV or have a computer on to increase my electric bill. I hung our laundry out to dry on a clothes line and use day light to see.

I since moved into a larger, 3 story town home and my electric bill has not exceeded \$50!! The same usage of my prior residence @ 720 S. Keyser Ave. Apt. 3S, Taylor. I also called Andrew Ralston @ 610-871-1323 on 10/12 7:20 pm and left a message in response.

I have not yet heard back from Joyce Clement on his investigation per our conversation on 9/27.

Thank you for the prompt attention to this matter.

Op Belles

417 Harwood Ave.

Clarks Summit, PA. 18411

(570) 851-7379

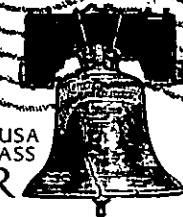
I am asking for relief from responsibility of this bill acct# 69181-17063.

It is not my accurate usage per history and hasnt been proven valid or properly investigated in a reasonable amount of time.

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-1326

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]



USA
FIRST-CLASS
FOREVER

1710513265

