

Paul E. Russell
Associate General Counsel

PPL
Two North Ninth Street
Allentown, PA 18101-1179
Tel. 610.774.4254 Fax 610.774.6726
perussell@pplweb.com



FEDERAL EXPRESS

October 21, 2011

Rosemary Chiavetta, Esquire
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: PPL Electric Utilities Corporation
Appendix A to Tariff - Electric Pa. P.U.C. No. 201
Docket No. M-2010-2179796

Dear Ms. Chiavetta:

Enclosed for filing on behalf of PPL Electric Utilities Corporation ("PPL Electric") is an original and eight (8) copies of revised Page 3 of PPL Electric's OnTrack Program set forth in Appendix A to Tariff – Electric Pa. P.U.C. No. 201. Revised Page 3 is being filed to correct a mathematical error regarding the Minimum Payment amount under this program. Appendix A, which incorporates PPL Electric's Universal Service and Energy Conservation Plan for the Period 2011-2013 into the tariff, previously was filed pursuant to the Commission's order, entered on May 5, 2011, in the above-captioned proceeding.

Pursuant to 52 Pa. Code § 1.11, the enclosed document is to be deemed filed on October 21, 2011, which is the date it was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

If you have any questions regarding the enclosed report or need additional data, please call me or Joseph M. Kleha, PPL Electric's Manager-Regulatory Compliance and Rates at (610) 774-4486.

Very truly yours,

A handwritten signature in black ink that reads 'Paul E. Russell'. The signature is written in a cursive, flowing style.

Paul E. Russell

Enclosures

cc: J. Elaine McDonald
Stephanie Wimer, Esquire

receivables and write-offs. The Company considers each customer's situation in determining the appropriate collection action. PPL Electric has structured and implemented OnTrack in ways that address the needs of low-income customers while balancing business, financial, regulatory and social interests.

The four primary operating objectives of the OnTrack program are to:

- Improve customers' bill-payment habits and attitudes.
- Stabilize or reduce customers' energy usage.
- Decrease uncollectible balances for program participants.
- Determine overall impact on PPL Electric's overdue accounts receivable.

Other ancillary objectives and areas of interest for PPL Electric include: learning more about the reasons why some customers cannot pay their bills, comparing OnTrack procedures to traditional collection methods and improving coordination with other assistance programs.

Payment Plan Proposal

A key feature of the OnTrack program is to establish payment plans based on customers' ability to pay. In order to provide sufficient flexibility in selection and an appropriate payment plan, the system calculates the following four payment options for each OnTrack participant:

- Minimum payment
- Percent of bill payment
- Percent of income payment
- Annualized average payment

PPL Electric calculates the Minimum Payment by taking the customer's estimated monthly budget amount and subtracting the billing deficiency (i.e., \$180/month for electric heat and \$71/month for non-electric heat) and adding the \$5 arrearage co-payment. The Company bases Percent of Bill and Percent of Income payments on the following: (C)

Income Categories	Percent of Bill Payment	Percent of Income Payment Non-heating	Percent of Income Payment Electric heating
0 - 50% Poverty	50%	3%	7%
51 - 100% Poverty	70%	5%	9%
101 - 150% Poverty	80%	6%	11%

PPL Electric calculates the Percent of Bill payment by multiplying the estimated annual bill by the applicable percent of bill amount, adding the \$60 annual arrearage co-payment and dividing the total by 12 months. The Company

From: (610) 774-6908
Karen Posten
PPL Corporation
2 N 9th St

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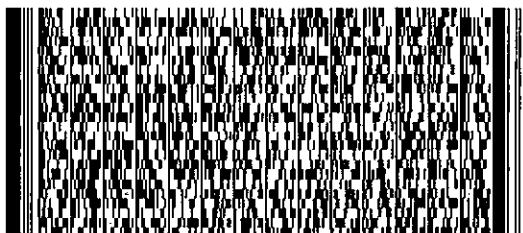
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