

MALCOLM J. GROSS  
PAUL A. McGINLEY  
HOWARD S. STEVENS  
DONALD LaBARRE, JR.  
J. JACKSON EATON, III  
MICHAEL A. HENRY  
PATRICK J. REILLY  
ANNE K. MANLEY  
SUSAN ELLIS WILD†  
VICTOR F. CAVACINI  
THOMAS E. REILLY, JR.  
STUART T. SHMOOKLER  
JAMES A. RITTER  
JOHN F. GROSS  
ROBERT A. ALPERT  
ALLEN I. TULLAR  
RAYMOND J. DeRAYMOND  
THOMAS A. CAPEHART  
KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL  
ANDREW H. RALSTON, JR.

**GROSS**   
**McGINLEY** <sup>LLP</sup>  
**ATTORNEYS AT LAW**

LOREN L. SPEZIALE\*  
MICHAEL J. BLUM\*\*  
SAMUEL E. COHEN\*  
EWALDE M. COOK  
ROBERT G. VIDONI\*  
GRAIG M. SCHULTZ\*

[www.grossmcginley.com](http://www.grossmcginley.com)

Please reply to:  
Allentown Office

Kimberly G. Krupka  
kkrupka@grossmcginley.com

October 21, 2011

OF COUNSEL  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

RECEIVED  
2011 OCT 24 AM 11:08  
PA P.U.C. BUREAU  
SECRETARY'S

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Rosa Burgos v PPL Electric Utilities Corporation**  
**Docket No: F-2011-2266036**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is the original Certificate of Satisfaction of Complaint of PPL Electric Utilities Corporation under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainants in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,  
  
KIMBERLY G. KRUPKA

KGK/dm  
Enclosure

cc: Rosa Burgos (w/enc)  
Kimberly A. Galligani (w/ enc); *via email only*  
Mildred V. Moser (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

00413689.DOC

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROSA BURGOS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2266036

RECEIVED  
2011 OCT 24 AM 11:08  
PA. P.U.C. BUREAU  
SECRETARY'S BUREAU

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

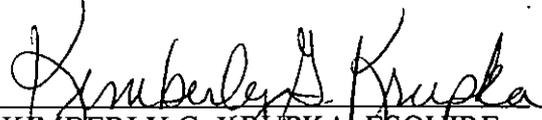
1. Complainant is Rosa Burgos.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainants have acknowledged satisfaction to PPL:
  - (a) Complainant, Rosa Burgos, and Respondent, PPL, agree that Complainant will pay \$71 by November 1, 2011. Thereafter, Complainant will pay her budget bill (currently \$271) plus \$50 per month towards arrearages, until all arrearages are paid in full. PPL has also referred Complainant to OnTrack and provided Complainant with an energy saving booklet and the telephone number for LiHeap.
  - (b) Complainant withdraws her Complaint.

5. Respondent, PPL hereby notifies Complainants of the filing of this Certificate of Satisfaction, and that if Complainants object or disagree with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: October 21, 2011  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROSA BURGOS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2266036

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF ROSA BURGOS was mailed to Complainant by first class United States mail, postage on this the 21st day of October 2011.

ROSA BURGOS  
986 PENN ESTATES  
334E LEDGEWOOD DRIVE  
EAST STROUDSBURG PA 18301

GROSS MCGINLEY, LLP

By:

  
KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

Counsel for Respondent

PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105

2011 OCT 24 AM 11:06  
PA P.U.C.  
SECRETARY'S BUREAU

RECEIVED