

THOMAS, LONG,
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Attorneys and Counsellors at Law

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October 28, 2011

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Francis and Mary Clare Zuroski v. Windstream Pennsylvania, LLC
Complaint Docket No: C-2011-2266247

Dear Secretary Chiavetta:

A complaint has been filed in the above-captioned matter. By this letter Windstream Pennsylvania, LLC ("Company") hereby requests an extension in which to provide an Answer and any other responsive documents to the above-referenced complaint.

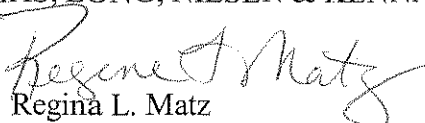
The Company is currently working with the customer to identify and address the cause of the Complaint and will require more time to address the Complaint and confirm satisfaction. Rather than expending resources to prepare formal documents to advance formal litigation of this Complaint, the Company would much prefer to dedicate time and resources to satisfying the customer and the Complaint. Accordingly, we respectfully request an extension of thirty (30) days from the due date of November 2, 2011, or until Friday, December 2, 2011, in which to file responsive documents to the Complaint. It is our hope to be able to resolve the issue with the customer in that time frame. If not, we will certainly further address the issue with the Commission at that time. Complainant concurs in this request.

The Company very much appreciates your attention to this request. If you have any questions, please do not hesitate to contact me.

Very truly yours,

THOMAS, LONG, NIESEN & KENNARD

By


Regina L. Matz

cc: Jeanne Shearer, Vice President for State Government Affairs (electronic only)
Certificate of Service

