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OF COUNSEL  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

October 27, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Clarence & Shirley Heilman v PPL Electric Utilities Corporation**  
**Docket No: F-2011-2268127**

Dear Ms. Chiavetta:

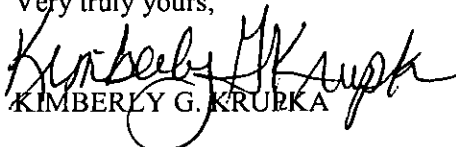
Enclosed for filing in the above-captioned matter is the original Certificate of Satisfaction of Complaint of PPL Electric Utilities Corporation under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosure

cc: Clarence & Shirley Heilman (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email only*  
Mae F. Dorris(w/enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

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2011 OCT 28 AM 11:24  
P.U.C.  
SECRETARY'S BUREAU

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CLARENCE & SHIRLEY HEILMAN,  
COMPLAINANTS,  
VS.  
PPL ELECTRIC UTILITIES CORPORATION,  
RESPONDENT.

COMPLAINT DOCKET  
NO. F-2011-2268127

PA P.U.C.  
SECRETARY'S BUREAU

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**CERTIFICATE OF SATISFACTION OF COMPLAINT**


1. Complainants are Clarence & Shirley Heilman.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainants have acknowledged satisfaction to PPL:
  - (a) Complainants, Clarence & Shirley Heilman, and Respondent, PPL, agree that beginning with the bill due November 2011, Complainants agree to pay their budget-billing amount of \$334 plus \$15 per month towards arrearages, until all arrearages are paid in full.
  - (b) Complainants withdraw their Complaint.
5. Respondent, PPL hereby notifies Complainants of the filing of this Certificate of Satisfaction, and that if Complainants object or disagree with the terms of the Certificate of Satisfaction, Complainants must notify the Commission in writing of their objection and/or

disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: October 27, 2011  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CLARENCE & SHIRLEY HEILMAN,

COMPLAINANTS,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2011-2268127

**CERTIFICATE OF SERVICE**

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF CLARENCE & SHIRLEY HEILMAN, was mailed to counsel/complainants of record on behalf of Complainants by first class United States mail, postage on this the 26<sup>th</sup> day of October, 2011.

CLARENCE & SHIRLEY HEILMAN  
2997 S OAKES RD, APT 1  
BATH PA 18014

BY:

  
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. #83071

Attorney for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105  
Phone (610) 820-5450; Fax (610) 820-6006

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10/27/2011

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