

November 1, 2011

PPL Electric Utilities  
Customer Services  
827 Hausman Road  
Allentown, PA 18104-9392

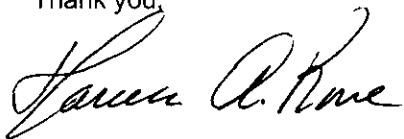
RE: 87867-48014  
Service Address - 3446 Green Leaf Drive, Mount Joy, PA 17552  
BCS - 2879047

F. 2011-2268660

Dear Sir/Madam:

As previously requested twice by phone, please reverse all late fees charged to my account.  
This case is being appealed and I'm waiting for the hearing date to be scheduled.

Thank you,



Marina A. Rowe

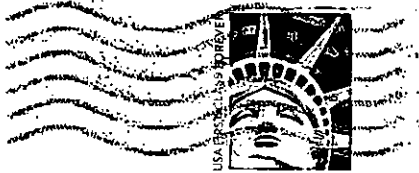
cc: Secretary-Rosemary Chiavetta  
PA Public Utility Cpmmission

RECEIVED  
2011 NOV -7 AM 10:55  
PA.P.U.C.  
SECRETARY'S BUREAU



Ms. Marina A. Rowe  
3446 Green Leaf Dr.  
Mount Joy, PA 17552

LANCASTER PA 17602  
04 NOV 2011 PM 5T



RECEIVED

2011 NOV -7 AM 10:55

PA.P.U.C.  
SECRETARY'S BUREAU

*Secretary Rosemary Chiavetta  
PA Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265*

17105#3265

