

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Lorraine Ferelli

v.

UGI Penn Natural Gas, Inc.

| Docket No.: C-2010-2205565

Initial Hearing

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318 Scranton State Office
Building
100 Lackawanna Avenue
Scranton, PA 18503

Wednesday, November 2, 2011
Commencing at 10:00 a.m.

BEFORE:

EMBER S. JANDEBEUR, Administrative Law Judge

APPEARANCES:

LORRAINE FERELLI, Pro se
Complainant

JEFFERY H. SUNDAY, Esquire
Saunders & Rooney, P.C.
1242 Watson Street
Scranton, PA 18504
For the Respondent

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REPORTER: JACOB RAE PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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HARRISBURG PA 17120-0079



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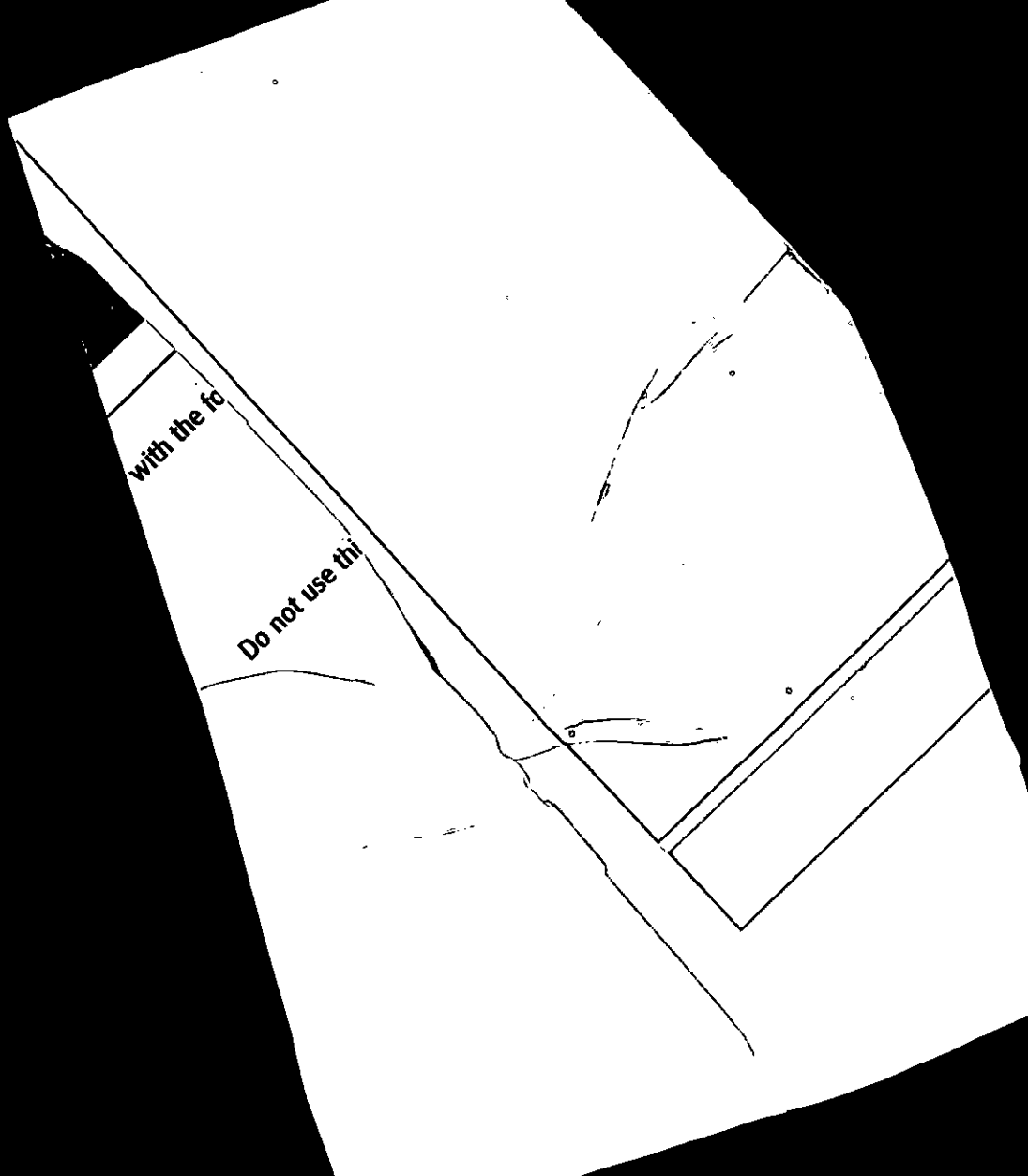
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