



PHILADELPHIA GAS WORKS

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November 10, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Kim Higgins v. PGW, Docket No. C – 2011 – 2226080

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of the complaint.

Therefore, the hearing scheduled for Friday, November 18, 2011, in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need any additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Fariñas', is written over a large, light blue, stylized flame or leaf graphic that serves as a background for the signature area.

Laureto Fariñas, Esq.

cc: Kim Higgins (Regular Mail)
Special Agent Tiffany A. Hunt (email)
Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)