



PHILADELPHIA GAS WORKS

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November 15, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Carolyn Custis McCrea v. PGW, Docket No. F – 2011 – 2266446

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of the complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need any additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Fariñas', is written over a large, light blue, stylized flame graphic that occupies the right side of the page. The signature is fluid and cursive.

Laureto Fariñas, Esq.

cc: Carolyn Custis McCrea (Regular Mail)
Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)