



PHILADELPHIA GAS WORKS

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November 23, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: JoAnne P. Hanna v. Philadelphia Gas Works, Docket No. C – 2009 – 2103710

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the Initial Hearing scheduled for December 1, 2011 at 2:00 p.m. in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: JoAnne P. Hanna (Regular Mail)
Administrative Law Judge Cynthia W. Fordham (e-mail)
Jennifer Raksnis (PGW Mail)
Anne Marie Cromley
Linda Pereira