



**Duquesne Light**

*Our Energy...Your Power*

Legal Department  
411 Seventh Avenue, 16-1  
Pittsburgh, PA 15219

Tel 412-393-6505  
Fax 412-393-1418  
kkubiak@duqlight.com

Krycia M. Kubiak  
Assistant General Counsel

December 1, 2011

*Via Electronic Filing*

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

RE: Harvey Turner v. Duquesne Light Company  
Docket No. C-2011-2240397

Dear Secretary Chiavetta:

Duquesne Light Company's Certification of Satisfaction is enclosed for filing. A copy of this document has been served upon Complainant in accordance with Commission regulations.

Sincerely,

Krycia Kubiak  
Attorney for Duquesne Light Company

Enclosure

cc: Harvey Turner (with enclosure)  
Special Agent David A. Alexander (with enclosure)

Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HARVEY TURNER, )  
)  
Complainant, )  
)  
v. ) Docket No. C-2011-2240397  
)  
DUQUESNE LIGHT COMPANY, )  
)  
Respondent. )

**CERTIFICATION OF SATISFACTION**

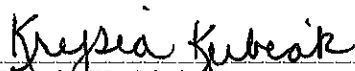
AND NOW comes Respondent Duquesne Light Company, by and through its attorney Krysia Kubiak, and files this Certification of Satisfaction in accordance with Commission Regulation 5.24, 52 Pa. Code § 5.24:

1. Respondent contacted Complainant to discuss settlement of the case. The parties were able to reach a settlement.
2. Complainant acknowledged that his complaint was satisfied.
3. There is no need for further Commission action.

WHEREFORE, Respondent requests that the Commission close its file on these matters.

Respectfully submitted,

DUQUESNE LIGHT COMPANY  
By Counsel:

  
\_\_\_\_\_  
Krysia Kubiak  
Attorney for Respondent  
Pa. I.D. # 90619

Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HARVEY TURNER, )  
)  
Complainant, )  
)  
v. ) Docket No. C-2011-2240397  
)  
DUQUESNE LIGHT COMPANY, )  
)  
Respondent. )

**RESPONDENT'S CERTIFICATION OF SATISFACTION**

**TO: HARVEY TURNER:**

**TAKE NOTICE THAT COMMISSION REGULATION 5.24(c) PROVIDES THAT YOU HAVE THE RIGHT TO OBJECT IN WRITING TO THIS CERTIFICATION WITHIN 10 DAYS OF ITS SERVICE UPON YOU.**


Respondent Duquesne Light Company, by and through its attorney Krysia Kubiak, files this Certification of Satisfaction in accordance with Commission Regulation 5.24, 52 Pa. Code § 5.24:

1. Respondent has satisfied this Formal Complaint.
2. There is no need for further Commission action.

WHEREFORE, Respondent requests that the Commission close its file on these matters.

Respectfully submitted,

DUQUESNE LIGHT COMPANY  
By Counsel:

  
\_\_\_\_\_  
Krysia Kubiak  
Attorney for Respondent  
Pa. I.D. # 90619

Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

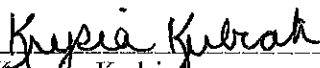
HARVEY TURNER, )  
 )  
 Complainant, )  
 )  
 v. ) Docket No. C-2011-2240397  
 )  
 DUQUESNE LIGHT COMPANY, )  
 )  
 Respondent. )

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the participant listed below in accordance with the requirements of 52 PA. Code § 1.54 (relating to service by a participant).

Harvey Turner  
603 National Drive  
Pittsburgh, PA 15235

Dated this 1st day of December 2011.

  
\_\_\_\_\_  
Krysta Kubiak  
Pa. I.D. # 90619  
Duquesne Light Company  
411 Seventh Avenue  
Mail Drop 16-1  
Pittsburgh, PA 15219  
Telephone: (412) 393-6505  
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**Duquesne Light**

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411 Seventh Avenue, 16-1  
Pittsburgh, PA 15219

Tel 412-393-6851  
Fax 412-393-1418  
jallison@duqlight.com

Jennifer L. Allison, Esq.

November 30, 2011

Harvey Turner  
603 National Dr.  
Pittsburgh, PA 15235

Dear Mr. Turner,

It was a pleasure working with you to resolve your Formal PUC Complaint! I have enclosed all of the settlement materials.

To review the settlement terms, Duquesne Light will establish a 24-month payment agreement for you. We will expect you to pay the budget bill plus \$76.00 each month. Your budget bill (which is an average of the last twelve monthly bills) is currently \$305.00. This amount can go up or down, depending on your usage. Duquesne Light's Watt Choices website, <http://www.duquesnelight.com/wattchoices/>, has a number of excellent tips for reducing your usage.

This payment agreement will begin with your January due date. For the bill that is due on December 5, 2011, you have the option of paying either the budget amount of \$305.00, or the charges for November's usage, \$180.60.

I greatly appreciate your cooperation in resolving this matter. Thank you for working with me to settle the Complaint.

If you have any questions, please do not hesitate to contact me.

Best regards,

Jennifer L. Allison

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