

Chartiers Natural Gas Company, Inc.

December 5, 2011

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Public Utility Commission
P O Box 3265
Harrisburg PA 17105-3265

In re: Docket No M-2011-2271982
Frost Patrols

Dear Ms. Chiavetta:

Chartiers Natural Gas Company, Inc. conducted pipeline patrols in the following frequency:

1. Residential areas are patrolled every other year.
2. Customer service lines are patrolled and inspected annually.
3. Visual inspections of meter sets are done every other month during meter reading.
4. Pipelines are patrolled before and after any construction activity.
5. After environmental events such as storms, high winds, or flooding.
6. Frost Patrols conducted in residential areas.
7. Leaks are scheduled for repair as soon as they are found.

Chartiers Natural Gas Company, Inc. will conduct leak patrols on its distribution system annually under the DIMP Plan. Frost patrols began Nov. 2, 2011 and will continue for the remainder of the winter season.

Comments:

1. Chartiers pipeline facilities are located outside of business districts, mostly in rural, wooded farmland areas.
2. Chartiers has a low pressure gas system.
3. It takes crews less than 1 hour to reach any part of the system.
4. Temperatures in our area of the state vary greatly from year to year.
Temperatures have above normal this year with no snow accumulation.

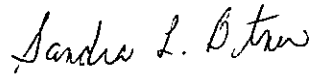
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5. Hunting season began November 28 and lasts two weeks. However, farmers are permitted to shoot deer that are damaging crops at any time. Many landowners do not permit anyone on their property at this time.
6. The residential area that is more heavily populated has mostly plastic pipe.
7. It is our opinion that Commission standards for frost patrols should be determined on a utility by utility basis.

If you have any questions or require additional information, please contact our office at 724-832-3425.

Very truly yours,

CHARTIERS NATURAL GAS COMPANY, INC.



Sandra L. Bitner
Vice President

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NATURAL GAS COMPANY INC.

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