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December 12, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Meosha Hughes v. UGI Utilities, Inc.
Complaint Docket No. C-2011-2221199

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant has expressed a desire for service possibly to be reconnected at a new address yet to be determined. For the reconnection of gas service, UGI will require Complainant to comply with the term of the BCS decision dated October 28, 2011, that is to pay \$88.00 prior to the reconnection of service and the initial installment on a security deposit, the amount of the security deposit to be determined based on usage at the new residence. Complainant will also be required to provide necessary identification and a valid lease for the new premises. Thereafter, Complainant will be responsible for the average monthly bill plus an additional monthly amount of \$20.00 payable toward the \$1201.76 arrearage on a prior residence at 328 Lincoln Street, Harrisburg, PA. UGI also agrees to not hold Complainant responsible for an arrearage at 415 Radnor Street, Harrisburg, PA. The Radnor Street information will be removed from Complainant's credit record. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,


Larry R. Crayne

cc: Meosha Hughes
1101 Market Street, Apt 203
Harrisburg, PA 17103