

RECEIVED

NOV 27 11 52 AM '11

Donna Garippa
P.O. Box 294
Mount Pleasant, PA 18344
December 5, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

Re: Donna Garippa v. PPL Electric Util. Corp.
No. F-2011-2251687
Disagree / Object to Certificate of Satisfaction

Dear Ms. Chiavetta:

Please note I was not able to respond within 10 days because I was away at my parents, who live out of state, for Thanksgiving. I did not get the letter until after I returned home.

On Friday, December 2, I left a detailed message with the clerk of the "Secretary's Bureau" and he said he'll give the message to his supervisor, Rhonda to call me. Since I didn't

RECEIVED

DEC - 6 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

hear back from Rhonda, or anyone else, I called back on Monday, December 5th & spoke to Audrey. He said he knew of my situation and told me to mail a letter of disagreement via certified mail. I told Audrey I wanted to know if what I was told by James Smith of PPL is in fact true. James said PUC won't be able to decrease my bill, that they make sure PPL gives a customer phone #'s for grants, etc. James was very nice & helpful in telling me ways I can possibly decrease my bill, but said he can only decrease from \$21 to \$15 toward bill arrangements. I said that doesn't really help me, but I said I felt I had no choice but to agree. Audrey said it's up to the judge to make a decision. Therefore, I am disagreeing after reading the letter from the attorney asking for my case to be closed because maybe the judge will be able to help me with my financial situation. If PUC tells me for sure PPL is right, that the judge can't lower my bill, then I have no choice as mentioned above. Please feel free to call me at 570-646-6526. Thank you.

Sincerely,
Donna Scrippa

Donna Garippa
PO Box 294
Mount Pocono, PA 18344-0294



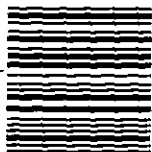
7009 0820 0002 2015 7085



U.S. POSTAGE
PAID
MOUNT POCONO, PA
18344
DEC 06, 11
AMOUNT

\$2.85

00047401-01



17105



1000

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RECEIVED

DEC -6 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU